

**Los Angeles County Local Evaluation Plan
November 15, 2017**

Project Background:

The Los Angeles County Department of Health Services, Office of Diversion and Reentry's (ODR) Proposition 47 programming will provide mental health services, substance use disorder treatment, and diversion and reentry support services through Substance Use Recovery Interim Housing and Diversion and Reentry Support Services. The population of focus is those individuals who have encountered the criminal or justice system with mild to moderate mental health and/or substance use disorders. The aim of the Proposition 47 programs is to end the cycle of recidivism for participants, as measured by the decrease or avoidance of rearrests.

Substance Use Recovery Interim Housing was selected as a priority intervention because individuals benefit from living in a safe housing environment that supports their sobriety and removes them from circumstances that contribute to relapse. Proposition 47 grant funding will allow ODR to create 75 additional substance use recovery interim beds countywide. The process measure for the Substance Use Recovery Interim Housing is the number of beds created to serve the population of focus. Outcomes measures will include the number of clients that are connected to or maintain connection to substance use treatment, mental health services, workforce or educational services, housing support services, and who are not rearrested.

Diversion and Reentry Support Services is a system navigation and case management program. Diversion and Reentry Support Services will deliver services to help clients create their own individualized goals, help achieve those goals, and link clients to appropriate services such as mental health or substance use treatment. ODR has contracted with community based organizations who provide a wide array of services to improve the health outcomes and reduce recidivism for clients. The providers will be funded to carry out the following services (not inclusive list): intensive case management and navigation services, referral and connection to substance use, mental health, and physical health services, housing support services, financial education, and employment and education services.

Diversion and Reentry Support Service providers will collaborate closely with Los Angeles County Substance Use Prevention and Control and the Department of Mental Health (DMH) to ensure access to services as needed. Clients with mild to moderate mental health conditions will be referred to the DMH Prevention and Early Intervention program which is designed to reduce risk factors of stressors while increasing protective factors and skills. Interventions that are particularly relevant for the population of focus include: Seeking Safety, which focuses on those exhibiting high risk behaviors (including drug and sexual behaviors) and Trauma Informed Care. The services offered through Prevention and Early Intervention will complement those offered through Diversion and Reentry Support Services. The Prevention and Early Intervention services will be funded by the Mental Health Services Act while the proposition 47 funding will be used to refer and link clients through Diversion and Reentry Support Services. The process measure for Diversion and Support Services is the number of clients who receive diversion and reentry support services. Outcome measures include the number of clients connected to mental and substance use disorder treatment, number who have increased their income, number who completed their individualized case plans, and the number who are not rearrested.

Project Performance:

Proposition 47 funded programs performance will be monitored and tracked through the Plan-Do-Study-Acts (PDSAs) in order to evaluate and improve processes. Per the PDSA, the interventions will be tested for successful outcomes by developing a plan to evaluate (plan), carrying out the test (do), observing and learning from the consequences (study), and determining what modifications should be made to the interventions (act). ODR contractors develop and implement continuous quality control plans.

Data Management:

Several data sources will be used in the Prop 47 evaluation. The Los Angeles County Chief Executive Office maintains a data repository called the Enterprise Linkage Project (ELP) that tracks service utilization across a spectrum of publicly funded health, public health, mental health, social, and corrections services. Data for this project is from the six contributing LA County agencies, Department of Health Services, Department of Mental Health, Department of Public Health, Department of Public Social Services, LA Sheriff’s Department, and the Probation Department. The Homeless Management Information System was recently added to the ELP and tracks individual homelessness status, use of such services as shelters, and transition into temporary and permanent housing. ELP will allow for the tracking of Prop 47 client service utilization and recidivism outcomes. In addition to ELP, ODR utilizes an existing database platform called CHAMP that will be used to track clients enrolled in Diversion and Reentry Support Services. CHAMP allows the tracking of assessments, services, and outcomes at the client level. CHAMP assigns an individual client unique identifier (CHAMP ID) and maintains other demographic information that will allow data matching between CHAMP and ELP. The contracted providers will be responsible for maintaining and inputting the data points into this platform on weekly basis. The CHAMP information can be pulled at any time but will be utilized on a quarterly basis for the BSCC progress reports and as well as for the evaluation. ODR will enter into a data sharing agreement with the evaluator which will include provisions to ensure data security.

Table 1. Description of data stored in ELP and CHAMP

Category of Service	Data Source	Description
Assessments	CHAMP	Number of clients assessed for all areas of need
Individualized case planning	CHAMP	Information on client needs at the time of program enrollment to guide the services given and referrals made.
Income updates	CHAMP/Department of Public Social Services	Data on the income changes that a client might have; employment income or benefits income
Mental health services received	Department of Mental Health	Information on inpatient, outpatient, and ER services and procedures, diagnosis information, start date/date
Housing support services	HMIS	Start date of temporary or permanent housing
Rearrest/Incarceration	Los Angeles Sheriff's Department	Incarceration start and end date
Substance use disorders	Department of Public Health - Substance Abuse Prevention and Control	Type of service received (day care, detox, narcotic treatment program services, outpatient counseling, residential services) and start/end date

Research Design:

The evaluation will look at pre—and –post intervention data to determine if the program met its goals.

1. Process Evaluation:

The Proposition 47 program builds on years of work planned and implemented throughout the County. As part of a community engagement process, ODR and the City of Los Angeles facilitated six town hall meetings to gain an understanding about the needs of underserved populations and disparities experienced based on race, ethnicity, socioeconomic status, gender, sexual orientation, education attainment and immigration status. Priority areas identified in the Town Halls coincided with the intention of Proposition 47—which is to ensure that prison spending is focused on violent and serious offenses while maximizing alternatives for non-serious, nonviolent crime, and invest the spending into prevention and support programs such as systems navigation, mental health, and substance use treatment. Importantly, this project was driven by the input provided by justice involved individuals who were part of a focus group held in Men’s Central Jail. The feedback from these town halls and focus group has driven the project development in order to ensure that the menu of services is relevant, accessible, and focused on reducing recidivism and increasing connection to community services.

The projects will be delivered contracted community based partners. Substance Use Recovery Interim Housing will be implemented in collaboration with Los Angeles County Substance Use Prevention and Control to create 75 additional beds to serve 300 clients per year. ODR currently operates community based interim housing for clients coming out of custody and these sites will be expanded to serve Proposition 47 clients. The process measure for Substance Use Recovery Interim Housing is the number of beds created to serve the population of focus.

The Diversion and Reentry Support Services will be delivered by at least a dozen community based organizations. These providers will gradually build their capacity in order to serve the total number of clients. The process measure for diversion and support services is the number of clients who receive diversion and reentry support services will the goal of creating 1308 service slots. Participants will be tracked and monitored through CHAMP, an online database created to track case management and client level outcomes. The database has comprehensive screens that will evaluate and collect information on each client to inform the individualized case plan. Examples of information collected includes the following (non-inclusive list): demographics (age, race/ethnicity/gender), Medi-Cal eligibility, mental health, physical health, and substance use evaluation and information, safety evaluation, housing status, income information, referrals and linkages, and other information depending on client need. Information will be consistently updated as case plans and goals are completed. Each participant will have individualized data collected and analyzed through this evaluation. All referrals, case planning, successful completion of goals, program completion, and program exits will be captured through CHAMP. These are the client level achievement indicators and additional achievement indicators (including recidivism rates and referral to other County agencies) will be captured through service utilization tracked by ELP.

2. Outcome Evaluation

The overall project goals are to reduce recidivism, expand access to a robust menu of services, and improve the health outcomes of those who participate. The evaluation will utilize the definition of recidivism as follows: recidivism is defined as conviction of a new felony or misdemeanor committed within three years of release from custody or committed within three years of placement on supervision

for a previous criminal conviction (PC Sec. 6046.2(d)). "Committed" refers to the date of the offense, not the date of conviction.

The outcome measures for Substance Use Recovery Bridge Housing are the number of clients that maintain outpatient treatment and the number of clients that do not recidivate. The criteria for successful completion of the program will be measured through 1) exit to permanent housing and 2) maintaining ongoing connection to outpatient services. The exit to permanent housing and maintenance of services will be measured through episodic data collected in ELP. The evaluator will pull both the number of the clients that maintain outpatient treatment (data from Substance Use Prevention and Control) and who do not recidivate (data from LASD).

Similarly, the outcome measures for Diversion and Reentry Support Services are the number of clients that are connected to mental health and substance use treatment, complete their individualized case plans and the number of clients that do not recidivate. The duration of services is 12 months and the eligibility requirements are that a client has been arrested, charged with, and/or convicted of a crime and has a mental health and/or substance use disorder. Criteria for successful completion of the program is based on completion of individualized client care plan, connection to appropriate care for mental health and/or substance use disorders, and reduced recidivism. The evaluator will pull the data to measure these criteria from CHAMP and ELP, with data collected by providers, DMH, SAPC, and LASD.

Table 2. Outcome Measures

Intervention	Success Metrics	Calculation Methods
<i>Substance Recovery Bridge Housing</i>	<ol style="list-style-type: none"> 1. Exit to permanent housing 2. Continued outpatient treatment 3. Number of clients that are not rearrested 	<ol style="list-style-type: none"> 1. This will be measured through data collected by HMIS (from ELP) and CHAMP detailing a move into permanent housing (PH) 2. This will be measured through episodic data collected by SAPC and pulled from ELP. 3. This will be measured through data from LASD stating whether or not a client has been
<i>Diversion and Reentry Support Services</i>	<ol style="list-style-type: none"> 1. Number of clients connected to mental health treatment 2. Number of clients connected to substance use disorder treatment 3. Number of clients that increase their income 4. Number of clients that complete their individualized case plans 5. Number of clients that are not rearrested 	<ol style="list-style-type: none"> 1. This will be measured through episodic data found in ELP from DMH. 2. This will be measured through episodic data found in ELP from SAPC. 3. This will be measured by data ifrom CHAMP about a client income changes. 4. The number of clients that complete their individualized case plans will me calculated through CHAMP data. 5. This will be measured through ELP data from

Table 3. Logic Model

