Pasadena/ Altadena "Vision 20/20" Project Local Evaluation Plan

Executive Summary

The Pasadena/Altadena "Vision 20/20" Project ("project") is a comprehensive effort to improve the lives of reentry "constituents" and align reentry services in Pasadena, Altadena, and surrounding communities. A project Research Partner will conduct ongoing process and outcome evaluation and coordinate with the project Advisory Council to monitor project implementation and fidelity. The focus of evaluation will include data collection and analysis of the following issues:

- Evaluate how outreach efforts meet with and collaborate with the population most at need.
- Evaluate how in-reach efforts meet with and collaborate with a population leaving prison and/or county jail.
- Evaluate Service Providers and how robust their programs are in attracting and enabling the population most at need.
- Evaluate if the gaps in services to the reintegrating population are being addressed and how.
- Compare this reintegration program to any existing efforts in the San Gabriel Valley.
- Evaluate local recidivism as compared to County and State populations.
- Evaluate the Reintegration Advisory Council's efforts to establish best practices

This longitudinal, mixed-method approach will evaluate the project's impact, while simultaneously influencing project design and development.

Project Description

The project is a partnership led by the Pasadena Police Department in collaboration with the Pasadena Public Health Department and ten community based organizations, with lead community organization Flintridge Center providing project management and reentry services. The project will address gaps in mental health and substance abuse services to formerly incarcerated individuals in the Pasadena/Altadena community. The project goals and objectives are to:

Goal 1: Improve the lives of reentry constituents in Pasadena, Altadena, and surrounding communities.	**Objectives:** A) Increase depth of reentry services B) Serve 250 additional constituents C) Support constituents' engagement in services D) Reduce recidivism by 50%
Goal 2: Improve and align reentry services in Pasadena and Altadena.	**Objectives:** A) Increase government and community partners' capacity/competency to serve reentry constituents B) Increase data sharing among partners C) Implement the Vision 20/20 Reintegration Strategic Plan D) Identify sustainability strategies

Services will include new substance abuse and mental health disorder treatment and expanded supportive services including housing, education, job skills/career preparation, case management, and more. Services will be provided in three phases over 12 months with Phase One focused on stabilizing substance abuse and mental health disorders and providing critical services like housing. Phases Two and Three will incrementally add other services as needed, while continuing substance abuse and mental health treatment. Flintridge Center, and nine other community-based providers will provide trauma-informed, client-focused reentry services. The project will be guided by the Vision 20/20 Reintegration Advisory Council which includes community members who are 'system-involved', and stakeholders representing relevant domains (i.e., government, community-based providers, faith community, etc.).

See below: Logic Model and Project Monitoring and Evaluation Plan

Logic Model

Project:	Pasadena / Altadena "Vision 20/20" Reintegration Project
Problem Statement:	**Gaps in Service:** There are gaps in services for formerly incarcerated individuals in the Pasadena/ Altadena area. First and foremost is the need for substance abuse and mental health disorder treatment. Additional needs include immediate care within 48 hours of release, help accessing resources, employment, transportation, education and legal assistance. **Lack of Coordination Among Providers and Data Silos:** There is no coordinated, centralized system to track services provide to the reentry population, the outcome of those services, and providers' performance.
Goals:	1. Improve the lives of reentry constituents in Pasadena, Altadena, and surrounding communities. **Objectives:** A) Increase depth of reentry services B) Serve 250 additional constituents C) Support constituents' engagement in services D) Reduce recidivism by 50% 2. Improve and align reentry services in Pasadena and Altadena. **Objectives:** A) Increase government and community partners' capacity/competency to serve reentry constituents B) Increase data sharing among partners C) Implement the Vision 20/20 Reintegration Strategic Plan D) Identify sustainability strategies

Inputs	Activities	Outputs	Immediate Outcomes	Intermediate Outcomes	Long Term Outcomes
Resources available to conduct program activities	Actions, services, or interventions	Tangible products that are the result of activities	Changes we expect to occur within the short-term	Changes we expect to see after immediate outcomes	Changes we hope to see in the future
Staff (PPD, PPHD, Flintridge Center, CBOs) Reintegration Advisory Council Community Partners Flintridge Center facilities and assets (offices, van, etc.) Community members	**Recruitment and Outreach** **Orientation** **Enrollment and Assessment** **Phase 1-3: Case Management and Systems Navigation** **Phase 1-3: Mental Health and Substance Abuse services** - EMDR - CBT **Direct Supportive Services** (e.g. APP, Housing, Legal, etc.) - Trauma-Informed Care **Professional Development** **Convene Advisory Council**	# referrals from public/ private sector # people outreached to # outreach events attended # jail in-reach events # PACT Resource Fairs # PACT Fair attendees # enrolled in project # biopsychosocial assessments conducted # referrals made # case meetings # case notes # completing each phase # individual therapy sessions # group therapy sessions # substance abuse groups # completing each phase # engaged in each type of services # completed each type of service # professional trainings # meetings and members	Increased awareness of reintegration resources Community members' basic needs are met Community members are better positioned to pursue higher education or employment Established baseline and acuity level for community members in need of mental health/ substance abuse services Community members completing certified employment programs receive industry-valued credentials	Reduced risk of recidivism Reduced risk of relapse Reduced mental health symptoms Community members employed Community members enrolled in higher education Community members living in stable housing Improvement in stress management, self-esteem, interpersonal communication skills and change in thinking patterns	Improved quality of life for reentry community members Coordinated and aligned reentry service delivery in Pasadena/ Altadena Safer, Healthier Community

Project Monitoring and Evaluation Plan

Hierarchy	Indicators *Performance Measures*	Definitions	Sources of Data	Methods of Data Collection	Frequency of Data Collection
Goal	Outcome Evaluation and Analysis		Refer to sources below	The Research Partners will transfer project data into an SPSS file to produce descriptive statistics and regression analyses on variables of interest (e.g. levels of education, poverty, substance use, and successful reintegration). The Research Partners will conduct a content analysis on qualitative data to identify themes that emerge (e.g. aspects about the project that clients felt were helpful). The Research Partner will combine quantitative and qualitative analyses.	The Research Partner will share findings with Reintegration Advisory council at monthly meetings. Quarterly reports will be generated
Outcomes	Recidivism rate	Recidivism is defined as conviction of a new felony or misdemeanor committed within three years of release from custody or committed within three years of placement on supervision for a previous criminal conviction. **Baseline:** 31.1% **Target:** 15%	Pasadena Police Department Los Angeles Sherriff's Department	Flintridge Center will utilize online Police and Sherriff's Department databases to identify constituent re-arrests, convictions, etc.	Quarterly
	Number of months constituents remained relapse free and reported reduced mental health symptoms	Mental health symptoms include depression, anxiety and Post-Traumatic Stress Disorder (PTSD). Mental health/ substance abuse services are new project components. **Baseline:** 0 constituents **Target:** 250 constituents	Welligent Electronic Health Records	The following assessments will be self-administered or orally conducted by the PPHD LCSW: - Patient Health Questionnaire-9 (PHQ-9) - Clinically Administered PTSD Scale (CAPS) - Generalized Anxiety Disorder-7 (GAD-7)	Every 6 months

	Number of constituents who gained employment and remained in housing	Employment outcomes will be achieved be enrolling constituents in Certified Employment Programs **Baseline:** 76 constituents **Target:** 200 constituents Housing support will include rental/ utilities assistance as well as placements **Baseline:** 10 **Target:** 100	Vision 20/20 Data Portal[1]	Sources (a program of Union Station Homeless Services) will complete a physical log of employment outcomes and transmit to Flintridge Center's Evaluation Liaison who will enter the data into the Vision 20/20 Data Portal, which will be tracked by the Research Partner Union Station and Lake Avenue Church will submit a physical log of housing outcomes to Flintridge Center's Evaluation Liaison who will enter the data into the Vision 20/20 Data Portal, which will be tracked by the Research Partner	Research partner will monitor outcomes monthly; Flintridge Center, union Station, and Lake Avenue Church will report follow up data every 12 months
	Constituents' improvement in stress management, self-esteem, interpersonal communication skills, and change in thinking pattern		Vision 20/20 Data Portal	A pre- and post- survey/ assessment will be conducted in coordination with Flintridge Center's case manager and PPHD's LCSW	Quarterly
	Constituents' and providers' positive and negative experiences with Vision 20/20 Project	Positive and negative experiences will address which elements of the project worked and which did not work	Vision 20/20 Data Portal	A survey will be conducted orally by project case managers with a sample of 20% constituents. Provider surveys will be self-administered and results will be input into the Vision 20/20 Data Portal by Flintridge Center's Evaluation Liaison	Quarterly
Outputs	Unduplicated constituents served by the project		Vision 20/20 Data Portal	Vision 20/20 providers will transmit constituent data to Flintridge Center's Evaluation Liaison who will input the information into the Vision 20/20 Data Portal. Flintridge Center's Evaluation Liaison will collect baseline (quantitative) data on all clients to be shared with the Research Partner	Quarterly

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[1] The Vision 20/20 Data Portal currently refers to Flintridge Center's database. The Research Partner will address the feasibility of creating a data portal that allows for shared access and data collection among Vision 20/20 providers.

Number of constituents engaged in each type of project service	"Project Service" refers to reintegration services from Vision 20/20 providers (i.e. housing support, financial assistance, job training, etc.)	Vision 20/20 Data Portal	Vision 20/20 providers will transmit constituent data to Flintridge Center's Evaluation Liaison who will input the information into the Vision 20/20 Data Portal. Flintridge Center's Evaluation Liaison will provide technical assistance to the Research Partner on collecting and sharing data	Quarterly
Number of constituents completing each phase of the project	Vision 20/20 is a 3-Phase Project with Phase One focusing on stabilizing mental health and substance abuse disorders. Phase Two and Three incrementally introduce constituents to other services and vocational/ education opportunities	Vision 20/20 Data Portal	Vision 20/20 providers will transmit constituent data to Flintridge Center's Evaluation Liaison who will input the information into the Vision 20/20 Data Portal. Flintridge Center's Evaluation Liaison will provide technical assistance to the Research Partner on collecting and sharing data	Quarterly
Number and types of professional development trainings	Flintridge Center coordinates professional development trainings and workshops throughout the grant period. Topics will be informed by project need, constituent input, and evaluator analysis	Vision 20/20 Data Portal	Flintridge Center will log professional training dates, topics, and attendees in Vision 20/20 Data Portal	Quarterly
Number of Reintegration Advisory Council meetings	The Reintegration Advisory Council includes the project Research Partner, 'system-involved' constituents, and diverse stakeholders (i.e. government agencies, community-based providers, faith community, etc.)	Vision 20/20 Data Portal	Flintridge Center will log Reintegration Advisory Council meeting dates, topics, and attendees in Vision 20/20 Data Portal	Monthly

Activities	Number and types of recruitment and outreach/ in-reach activities	Outreach and in-reach locations/ recruitment partners include (but are not limited to): parole and probation offices; government offices; community centers and parks; 'hot spots' know for criminal activity; local homeless shelters; County jail facilities **Baseline:** 1,000 constituents **Target:** 2,500 constituents	Vision 20/20 Data Portal	Flintridge Center's Reintegration Outreach Specialist leads outreach efforts and utilizes weekly constituent and event outreach logs to collect contact information and quantitative data on constituents outreached/in-reached to before entering this information in the Vision 20/20 Data Portal	Weekly
	Number and types of Orientation events (e.g. PACT Fairs) and number of constituent attendees	PACT Resource Fairs are hosted on the 3rd Thursday of every month at Flintridge and connect constituents to reintegration resources (including project partners) **Baseline attendees:** 400/ yr **Target attendees:** 600/ yr	Vision 20/20 Data Portal	Flintridge Center's Reintegration Coordinator utilizes constituent and service provider sign-in sheets to collect contact information and quantitative data on PACT Fair providers and constituent attendees before entering this information in the Vision 20/20 Data Portal	Monthly
Inputs	Number of FTEs (grant-funded and leveraged) expended in each year of the project	FTE = Full Time Employee			Quarterly
	Changing membership of Reintegration Advisory Council	The Reintegration Advisory Council includes the project Research Partner, 'system-involved' constituents, and diverse stakeholders (i.e. government agencies, community-based providers, faith community, etc.)	Vision 20/20 Data Portal	Flintridge Center will log Reintegration Advisory Council meeting dates, topics, and attendees in Vision 20/20 Data Portal	Monthly

Reporting
Evaluation data, analysis, and findings will be disseminated as follows: The Pasadena Police Department and Flintridge Center will present project findings (after approval from BSCC): **1)** At local and national conferences such as the NOBLE (National Organization of Black Law Enforcement Executives) Annual Conference. Flintridge Center has presented findings at this conference in previous years, and have been invited to present again in 2017. **2)** To the National Reentry Resource Center (funded by the U.S. Department Justice). **3)** To the Pasadena/ Altadena Reintegration Network, Pasadena City Council, and Altadena Town Council.