

**Modoc County Day Reporting Center**

**Final Local Evaluation Report**

**March 2019**

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## EXECUTIVE SUMMARY

The Modoc County Day Reporting Center was designed from an assessment process that used multiple methods and sources of data to engage stakeholder groups in the county. The collaborative was comprised of representatives from the Modoc County District Attorney's Office, the Modoc County Sheriff's Office, Alturas Police Department, Modoc County Probation, Modoc County Health Services, Modoc County Public Defender, T.E.A.C.H, Inc., Strong Family Health Center, Modoc County Office of Education, community residents, and businesses. The collaborative conducted a data analysis and planning process that resulted in a program to address the two greatest identified needs, which were violent crime and substance abuse.

The Modoc County Day Reporting Center (DRC) established three main goals and accompanying objectives aligned with evidenced-based components to address them. The Project's primary goal was to establish a day reporting center that would provide high level supervision, accountability and effective rehabilitation programs to high risk offenders and decrease recidivism in offenders committed to the DRC. The second goal was to increase life skills that would contribute to a subsequent decrease in offender risk behaviors. The third goal was to reduce property, violent, and substance abuse crime rates and the overall recidivism rate in Modoc County.

The Modoc County DRC measured the impact of each evidenced-based component including changes in reported property, substance abuse and violent crime data. Additionally, the rates of successful participation in programs and activities outlined in individual program plans and the impact of substance abuse counseling and educational services were determined by the recidivism rates of participating offenders.

The overall impacts of the Modoc County DRC program included the initiation of a day reporting center, its daily operation, and the establishment of a Community Work Program and decreases in both adult violent crimes and adult drug arrests.

## PROJECT GOALS AND OBJECTIVES

**Goal 1: There will be a decrease in recidivism among offenders who are committed to the Center**

*Objective 1.1: By 12/31/2017, 90% of those offenders committed to the Day Reporting Center will not reoffend.*

**Goal 2: Those offenders committed to the Center will increase life skills and subsequently decrease risk behaviors.**

*Objective 2.1: By 12/31/2017, 75% of the offenders committed to the Day Reporting Center will have successfully participated in those activities/programs as outlined in the "individual improvement plan."*

**Goal 3: The project will reduce property, violent, and substance abuse crime rates. The overall recidivism rate in Modoc County will be reduced.**

*Objective 3.1: By 12/31/2017, there will be a decrease of 6% in the number of reported property, substance abuse, and violent crimes committed by adults in Modoc County.*

*Objective 3.2: By the end of the 18 month project, there will be a 12.5% reduction in the Modoc County recidivism rate.*

## EFFECTIVENESS OF THE ACTIVITIES

### *Day Reporting Center*

Modoc County utilized a variety of strategies to address the stated objectives including the establishment and operation of a Day Reporting Center (DRC), case management services, the creation of a Community Work Service Program, and offering of GED, Parenting, and Life Skills classes through Training Employment and Community Help (TEACH, Inc.).

The DRC was opened in the first quarter of the grant funded period (April – June 2017) in existing office space that was available at TEACH, Inc.'s facilities. The stated objective of the DRC was to provide high level supervision, accountability and effective rehabilitation programs to high risk offenders in order to promote public safety and reduce overcrowding in the jail.

Case Management was conducted through TEACH by a case manager who worked with the target population monitoring compliance with probation terms and conditions, assessing clients, and developing individual case plans. The case manager was an existing employee already very familiar with the community and available resources.

The community work service program was implemented in the sixth quarter (July-Sept 2018). The work service program is available for both in-custody and out-of-custody individuals assigned to complete community service requirements.

### **EFFECTIVENESS OF THE ACTIVITIES**

Modoc County effectively implemented the opening and operation of the Day Reporting Center (DRC). Over the life of the grant 27 participants were committed to the DRC. The data showed that of the 27 program participants, 3 successfully completed, 7 are continuing, 3 were sentenced to prison, and 14 left the program prior to completion. Eleven of the 27 (41%) of participants assigned to the DRC did not reoffend.

The Community Service Work Program had 40 participants, 5 of whom were also assigned to the DRC. Thirty-two of the 40 (80%) who participated in the Community Work Service Program did not reoffend.

While the program experienced some challenges, overall the establishment and operation of the DRC has proven to be an effective and valuable asset to the community. TEACH, Inc. offers GED, Nurturing Parenting and Life Skills classes, a food bank and commodities. Program staff have developed positive relationships with their clients. The DRC has become somewhat of a one-stop location for participants coming out of jail or referred from probation. The DRC is able to help with housing in apartments that were purchased with Partnership Health Funds, assistance in

completing job applications, and disability advocacy that helps with completing paperwork required for Social Security. The accessibility of these services help to alleviate some of the most significant challenges faced by clients.

One challenge during the early stages of implementation was the lack of probation case plans for referred clients. Toward the end of the program, probation began providing case plans. The reason *was primarily* because probation did not have sufficient staff.

One ongoing challenge was enough housing for clients. Through Partnership Health Funds, TEACH, Inc. was able to purchase an apartment complex; however, adequate housing is still at a premium. The project now owns apartments to house some clients.

A positive, unexpected result is the word-of-mouth recommendations made by program clients to others in the community about the quality of services provided at the DRC. The DRC helps with housing, to complete job applications, to apply for social security, and support for GED and HiSet completion for clients who may have lower skill levels.

#### *Incorporation of Law Enforcement in the Day Reporting Center*

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The original application indicated that two compliance officers would be placed at the Day Reporting Center (DRC) to provide accountability and build relationships with targeted offenders to increase participation in the programs and activities thus increasing positive life changes which in turn reduce crime. However, due to high staff turnover, the program was not able to place dedicated staff at the DRC. While not having dedicated staff, law enforcement personnel from all three agencies were easily accessible and provided services as needed. Law enforcement was involved enough to allow the program to function effectively; however, even though law enforcement officers were not involved in the DRC as originally planned, it did not negatively impact the program because of the demographics of the community. The Modoc County Sheriff's Department experienced high employee turnover, which contributed to the challenge of assigning a permanent officer to the DRC. Modoc County is a rural region with small, close-knit communities that collaborated efficiently to mitigate the potential challenge of sparse law enforcement involvement at the DRC.

#### **EFFECTIVENESS OF THE ACTIVITIES**

Personnel from Modoc County Probation, Alturas Police Department, and Modoc County Sheriff's Department were involved in compliance checks, attended meetings, and provided other services as needed.

## *Substance Abuse Counseling and Other Services*

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Training Employment and Community Help (T.E.A.C.H., Inc.) provided 10-week Nurturing Parenting sessions with two additional sessions offered in the summer and winter. The Nurturing Parenting Program is a family-oriented, trauma-informed initiative designed to build nurturing parenting skills as an alternative to abusive and neglectful parenting and child-rearing practices. Long term goals are to prevent the rate of juvenile delinquency and alcohol abuse, and stop intergenerational cycle of child abuse by teaching positive parenting behaviors.

The weekly classes were open to the public and held every Tuesday night from 5 p.m. to 7 p.m. Transportation and childcare were provided along with a full course dinner and dessert. An incentive basket was given away weekly. Parents were pre and post tested with the Adult Adolescent Parenting Inventory (AAPPI) to measure increases in parenting skills. Weekly classes were also offered to inmates at the Modoc County Jail in coordination with the classes at TEACH, Inc. which facilitated a smooth transition upon release.

Teach, Inc. also provided Life Skills classes on a weekly basis. Life Skills Classes topics included Values and Responsibilities, Interpersonal Skills, Refusal Skills, Making Decisions, Setting and Attaining Goals, Hygiene and Self Care, Healthy Relationships, Managing Money, Looking for Work and Securing Housing. The classes were open to the public and held every Monday night from 5 p.m. to 7 p.m. Transportation and childcare were provided along with a full course dinner and dessert. An incentive basket was given away weekly. The classes were also offered to inmates at the Modoc County Jail. The instructor was able to provide referrals for additional services such as assistance with applying for Medi-Cal and other classes and services available in Modoc County. The instructor was also able to facilitate the coordination of inmates scheduling assessments and appointments for behavioral health services following release.

### **EFFECTIVENESS OF THE ACTIVITIES**

- Twenty-three of the 27 participants assigned to the Day Reporting Center participated in one or more of the offered classes.
- Seventeen participants attended a total of 109 Nurturing Parenting classes.
- Seventeen participants attended a total of 87 Life Skills classes.
- Fourteen participants attended a total of 83 GED classes.

## EVALUATION MODEL

### *Design*

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The Modoc County Day Reporting Center's evaluation plan included both quantitative and qualitative methods which were integrated into the overall program design. Summative evaluation tools were used to determine the progress toward meeting the established program goals and outcome-based objectives while process evaluation tools provided ongoing, quality information to assist project staff and stakeholders in making evidence-based decisions for program improvement purposes.

The impact of the Modoc County Day Reporting Center program was determined by analyzing the changes in county-wide UCR violent and property crime data from the 2014 baseline year.

### *Process Evaluation*

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Process evaluation was established through the implementation of an online database system used by program partners to input, monitor, and analyze data related to each of the project components. The process measures included the following:

- Monthly violent and property crime reports
- Monthly substance abuse arrest data
- Quarterly Nurturing Parenting Program participation data
- Quarterly Life Skills participation data

The process evaluation activities included quarterly reports that consisted of collected data and summaries of training and professional development.

### *Outcome Measures*

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The outcome measures were the three overarching program goals that corresponded to the project's elements and expected benefits. The goals were:

- Goal 1: There will be a decrease in recidivism among offenders who are committed to the Center
- Goal 2: Those offenders committed to the Center will increase life skills and subsequently decrease risk behaviors.
- Goal 3: The project will reduce property, violent, and substance abuse crime rates. The overall recidivism rate in Modoc County will be reduced.

The goals were measured through outcome-based objectives designed to determine the program's benefits to both Modoc County as a whole as well as individual program participants. The specific outcome measures included the following:



Goal 1: Analysis of crime data.

Goal 1: Analysis of arrest data and rates of recidivism

Goal 2: Pre/post analysis of data

Goal 2: Analysis of participation rates, successes and achievement

Goal 3: Analysis of crime data by location and type of crime

The following is a list of the program objectives with their accompanying evaluation activities.

**Table 1: Program Objectives and Evaluation Activities**

<b>Objectives</b>	<b>Evaluation Activities</b>
<u>Objective 1.1:</u> By 12/31/2017, 90% of those offenders committed to the Day Reporting Center will not reoffend.	1.1a. Collection of participation records 1.1b. Monthly collection of arrest data 1.1c. Analysis of arrest data and rates of recidivism
<u>Objective 2.1:</u> By 12/31/2017, 75% of the offenders committed to the Day Reporting Center will have successfully participated in those activities/programs as outlined in the "individual improvement plan."	2.1a. Monthly collection of participation records from all providers 2.1b. Analysis of participation rates 2.1c. Documentation of successes and achievement
<u>Objective 3.1:</u> By 12/31/2017, there will be a decrease of 6% in the number of reported property, substance abuse, and violent crimes committed by adults in Modoc County.	3.1a. Monthly collection of violent, substance abuse, and property crime reports from all providers 3.2b. Analysis of crime data by location and type of crime
<u>Objective 3.2:</u> By the end of the 18 month project, there will be a 12.5% reduction in the Modoc County recidivism rate	3.2a. Yearly collection of recidivism rates for the County 3.2b. Analysis of the rates of recidivism

## FINAL PROGRAM OUTCOMES

This section provides discussions of the final outcomes of the program components including a determination of the degree of effectiveness and/or ineffectiveness.

### *Day Reporting Center*

The Day Reporting Center (DRC) outcomes were defined to show a 6% decrease in property, violent and substance abuse crimes, successful participation in program activities, a 12.5% decrease in the county's overall recidivism rate. Modoc County crime data and FBI Uniform Crime Reporting (UCR) statistics were collected in 2014 for baseline purposes. Program follow-up comparison data were collected beginning March 2015 and annually until the conclusion of grant activity in December 2018.

The outcome data showed that the Modoc DRC served 27 offenders 3 of whom successfully completed the program (3 successfully completed, 7 participants are continuing, 3 were sentenced to prison, 14 left the program prior to completion). Eleven of the 27 (41%) of participants assigned to the DRC did not reoffend.

Forty clients participated in the Community Work Service Program. Thirty-two of the 40 (80%) who participated in the Community Work Service Program did not reoffend.

Twenty-three of the 27 (85%) participants assigned to the DRC participated in one or more of the offered classes.

Trend analysis of the arrest data showed 1) a 29% decrease in Adult Property Crime in 2015 followed by a 42% increase in 2016, an increase of 5% in 2017, ending with a 31% decrease in 2018; 2) an 22% increase in Adult Violent Crime in 2015, a 35% decrease in 2016, a 43% increase in 2017, and ending in an 11% decrease in 2018; and 3) a 28% decrease in Adult Drug Arrests in 2015, a 2% increase in 2016, a 2% decrease in 2017, and ending in a 19% increase in 2018. The table below display the statistics.

**Table 2: Number of Crimes and Arrests in Modoc County 2014 - 2018**

Date	Adult Property Crimes	Adult Violent Crimes	Adult Drug Arrests
2014 Modoc County Baseline	163	51	177
2015 Modoc County Follow-up	116	62	127
2016 Modoc County Follow-up	165	40	130
2017 Modoc County Follow-up	173	57	132
2018 Modoc County Follow-up	120	51	157

The overall impact of the DRC showed an overall decrease in Adult Property Crimes (26%) and Drug Offenses (11%), while Adult Violent Crimes fluctuated over the five year period, it remained the same as baseline. Modoc County's original application

indicated the baseline would be UCR data from 2014; however, due to a delay in the award, the DRC wasn't opened until the second quarter of 2017. Data shows a 31% decrease in Adult Property Crimes and an 11% decrease in Adult Violent Crimes, and a 19% increase in Drug Arrests between 2017 and 2018.

### *Incorporation of Law Enforcement in the Day Reporting Center*

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The program design was for two compliance officers to offer accountability and build relationships with targeted offenders to increase participation in the programs and activities thus increasing positive life changes which in turn reduce crime.

This element was not fully implemented due to high staffing turnover during the life of the project.

### *Substance Abuse Counseling and Other Services*

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Seventeen participants attended a total of 109 Nurturing Parenting classes.

Seventeen participants attended a total of 87 Life Skills classes.

Fourteen participants attended a total of 83 GED classes.

## CONCLUSION

The Modoc County Day Reporting Center (DRC) successfully implemented all of its planned activities. There were varying degrees of achievement of program the objectives; however, each of the main goals were accomplished to the degree that all three have been sustained beyond the grant period. The overall impacts of the Modoc County DRC included the opening of the Reporting Center and Community Work Service Programs.

The Modoc DRC served 27 offenders (3 successfully completed, 7 participants are continuing, 3 were sentenced to prison, 14 left the program prior to completion).

Twenty-three of the 27 (85%) participants assigned to the DRC participated in one or more of the offered classes.

The overall impact of the DRC showed an overall decrease in Adult Property Crimes (26%) and Drug Offenses (11%), while Adult Violent Crimes fluctuated over the five year period, it remained the same as baseline. Modoc County's original application indicated the baseline would be UCR data from 2014; however, due to a delay in the award, the DRC wasn't opened until the second quarter of 2017. Data shows a 31% decrease in Adult Property Crimes and an 11% decrease in Adult Violent Crimes, and a 19% increase in Drug Arrests between 2017 and 2018.

Eleven of the 27 (41%) of participants assigned to the DRC did not reoffend.

Thirty-two of the 40 (80%) who participated in the Community Work Service Program did not reoffend.