

SANTA CLARA COUNTY OFFICE OF THE SHERIFF

BSCC ORT PREVENTION GRANT

Project Period: October 1, 2023-December 31, 2026

Submitted by Santa Clara County Office of the Sheriff (Brendan.Omori@shf.sccgov.org)

Prepared with EVALCORP (smetcalf@evalcorp.com)



Submitted April 22, 2024 Revised September 30, 2024

Table of Contents

Background	3
Goals and Objectives	8
Project Logic Model	9
Evaluation Method and Design	11
Appendix A. Evaluation Data Matrix	15

Background

Project Need

Santa Clara County, California, is home to approximately two million individuals. It is served by the Santa Clara County Office of the Sheriff, which has policing jurisdiction over the unincorporated portions of the county and the contract cities of Cupertino, Saratoga, and Los Altos Hills. In addition to being the sixth-most populous county in California, Santa Clara County is home to Silicon Valley.

The Office of the Sheriff employs approximately 2,000 individuals. In addition to Enforcement, the agency has Administrative Services, Custody, and Support Services Bureaus. The agency also fields several specialized units and teams, such as Search and Rescue, Canine, Traffic Enforcement, Custodial Alternative Supervision, etc. Thus, policing, while exceptionally important, is one of several responsibilities handled by the agency.

Like many jurisdictions, Santa Clara County has experienced high levels of organized retail theft (ORT), motor vehicle theft (MVT), and the theft of catalytic converters (a subset of Motor Vehicle Parts and Accessory Theft – MVAT). The Office of the Sheriff has recorded 73 known incidences of ORT between the passage of California Penal Code 490.4 in 2019 and 2022. These have primarily occurred at retailers such as Apple Inc., Target, Ulta Beauty, CVS, RiteAid, Walgreens, PGA Superstore, TJ Maxx, and Safeway. The agency also recorded 3,684 vehicle thefts and 551 catalytic converter thefts during this time. These numbers represent crimes in the Officer of the Sheriff's patrol responsibility and do not include other municipalities.

Prior to the current staffing crisis and a budget realignment, the Office of the Sheriff fielded a team dedicated to burglary suppression that targeted offenders like organized retail theft rings. This team added a valuable set of tools to address issues related to ORT before being disbanded. A similar unit and other investigative resources could positively impact community safety by assisting in efforts to address ORT, Motor Vehicle Theft, and catalytic converter theft. The Office of the Sheriff has also identified other strategies and technologies that should help in addressing crime, such as ORT, MVT, and theft catalytic converters. Having identified these needs, the Office of the Sheriff is utilizing the assistance of the Board of State and Community Corrections (BSCC) to incorporate them into the agency.

Project Overview

To address the harm caused by crimes such as ORT and MVT, agencies nationwide and in California have increasingly adopted a strategy utilizing dedicated investigative personnel and high-visibility patrol. For instance, in 2019, the California Highway Patrol (CHP) created the Organized Retail Crime Taskforce (ORCTF) to address ORT. These efforts have been successful, netting over 600 arrests and recovering over \$26 million in stolen merchandise. Other municipal and county law enforcement agencies have begun adopting similar tactics, recognizing the success of units such as this.

An example of this kind of specialized response is embodied in the Santa Clara Regional Auto Theft Task Force (RATTF). RATTF is a multi-jurisdictional team focused exclusively on auto theft. The Office of the Sheriff participates in this team, which recovered over 1,148 vehicles worth \$19.1 million over three years (2021-2023). While highly effective, this team would benefit from staffing to supplement investigations. Similar efforts are also needed to focus on ORT and vehicle accessory theft (such as the theft of catalytic converters).

With funding from the BSCC, the Santa Clara County Office of the Sheriff will implement a comprehensive crime reduction program designed to reduce organized retail theft, motor vehicle theft, and motor vehicle accessory theft (i.e., catalytic converters). Strategies focus on deterrence, directed enforcement, partnerships and education. The elements and activities involved in these strategies are described below:

1. Patrol in Retail Areas

The Office of the Sheriff will assign a marked patrol unit or uniformed officers to patrol at-risk locations (i.e., shopping malls, impacted retailers, etc.) and liaise with impacted businesses.

Deterrence

Current patrol resources do not allow for dedicated patrol of high-risk retail locations, such as retail stores, strip malls, shopping centers, etc. A large body of research indicates that increased police presence in high-crime areas can effectively deter criminal activity. Furthermore, many of these crimes are potentially prevented from occurring, as opposed to being investigated after the fact, reducing the need and cost associated with enforcement. Adding a dedicated patrol unit will leverage these benefits and improve deterrence.

Partnerships and Education

This unit will also liaise with businesses impacted by organized retail theft. This will assist in developing partnerships between the Office of the Sheriff and impacted businesses and provide a dedicated response, as the current model primarily utilizes beat units based on call priority. Improved partnerships with retailers will result in improved service and reporting.

2. Specialized Investigative Unit

The Office of the Sheriff will launch the High Impact Team (HIT), a specialized investigative unit focused on investigating grant-related offenses. The detectives and supervisors will receive specialized training to support their work.

Deterrence

Dedicated resources will improve investigations. This will serve to increase perceptions of risk among offenders and, thereby, reduce offending. It will also increase prosecutions by providing more robust cases to the District Attorney, increasing the potential cost associated with grant-related crimes.

Directed Enforcement

The CHP and other law enforcement agencies have increasingly relied on specialized investigative units to operationalize California Penal Code § 490.4 and better address ORT. Furthermore, the

Office of the Sheriff has experience utilizing this strategy to address other problems (e.g., RATTF to address auto theft).

Due to resource constraints, ORT cases have been assigned to general property crime detectives who carry high caseloads. By creating a dedicated investigative team, the Office of the Sheriff will ensure that these cases remain the detectives' primary responsibility and that detectives' caseloads allow sufficient time and resources to investigate these complex cases. Moreover, having a dedicated supervisor whose primary responsibility will also be to address ORT, MVT, and theft of catalytic converters will ensure the unit remains focused on grant-related priorities.

Additionally, all members of the HIT team (the detectives and the supervisor) will receive specialized training to support their success. Given the complexities of ORT and operationalizing enforcement of Cal. Pen. Code § 490.4 (i.e., demonstrating the elements of the code such as intent to sell, two or more people acting in concert, etc.), investigators and their supervisors will benefit from increased training and specialization.

Partnerships and Education

The HIT team will also benefit from the agency's close working relationship with the Santa Clara County District Attorney's Office and the Santa Clara County Police Chief's Association. Both entities provided letters of support for the program, which will benefit the entire region.

This team will leverage the existing strong regional partnerships, including with the District Attorney, by improving investigations. It will also leverage existing regional partnerships such as the quarterly meetings currently hosted by the Office of Sheriff, aimed at coordinating enforcement efforts, sharing intelligence, and sharing best practices and tactics aimed at addressing ORT, MVT, and theft of vehicle accessories.

3. Dedicating Resources to Strengthen Community Partnerships and Outreach

The Office of the Sheriff will allocate staff time to conduct outreach regarding ORT. These efforts will focus on local retailers, corporations, chambers of commerce, and/or retail or commercial real estate owners. However, the agency will also strengthen existing relationships with partner agencies and other stakeholders. This will include dedicating personnel time and adopting technologies to improve collaboration (see 4. Technology Improvement).

Partnerships and Education

Outreach will improve awareness about resources and help share best practices with local retailers. These efforts should also improve crime prevention and customer service efforts.

These partnerships should also assist the Office of the Sheriff with collecting data, such as determining ORT's impact on local retailers. This will better inform the Office of the Sheriff about ORT's impact, assist in allocating resources, and improve data-driven decision-making.

Directed Enforcement

In addition to improving customer service and crime prevention, enhanced partnerships with local retailers should facilitate prosecution, expedite the return of stolen merchandise, and assist in

collecting evidence. Increasing communications with retailers may also generate or expedite the reporting of suspicious behavior. Collectively, these efforts should improve enforcement efforts.

4. Technology Implementation

The Santa Clara County Office of the Sheriff has dedicated funds towards technologies that can improve investigations, arrests, and prosecutions of offenders for grant-related offenses. This requires improved data analytics and analysis and the ability to share this analysis in real time. The Office of the Sherriff will implement a modern data integration, analysis, and collaboration platform—the Peregrine Public Safety Platform.

The Santa Clara County Office of the Sheriff anticipates the following benefits:

Deterrence

Patrol and dispatchers will have better access to real-time, streamlined information specific to the people, premises, and vehicles associated with the calls they respond to. This will improve the initial response to calls for service and initial investigations. In addition to assisting in solving more crimes, this increased effectiveness will deter crime, reducing the need for enforcement.

Direct Enforcement

Improved information access and sharing will allow investigators to access and follow up on leads more quickly, reducing the time necessary to clear cases. Additionally, given the nature of ORT crews and the prevalence of repeat offending, the ability to improve network identification should increase the efficiency of existing investigations. The technology will also assist analysts by automating many functions, such as gathering, cleaning, and linking data sources. This will increase analytic time for high-value activities, further improving the investigative process.

Finally, the Command Staff will have better access to the information necessary for informed, datadriven decision-making. The software will increase their ability to measure outcomes and adjust strategies as required.

Partnerships and Education

The technological improvements will also increase coordination and collaboration between agencies in Santa Clara County. It will provide a platform to share data with partner agencies, collaborate on investigations, and coordinate the planning of targeted enforcement events. Notably, the platform should provide a vehicle for improved evidence-sharing with the District Attorney. This improves crime analysts in the Santa Clara County District Attorney's Office Crime Strategies Unit's ability to assist investigative efforts and prosecution.

5. Educating the Community

In addition to partnerships developed and fostered through the described activities, a portion of this project will focus on increased knowledge and awareness in the community. This will include online campaigns and highlighting the work being done as a part of the grant. The agency anticipates that this area of emphasis will supplement its other strategies.

Deterrence

Deterrence theory is built on three components: certainty of punishment (the offender's perception of the likelihood of being caught for the offense), celerity (the speed/swiftness with which an offense is punished), and severity (the extent/harshness of the punishment). There is a growing consensus that the certainty of punishment is the most potent factor in deterrence. It is also the factor over which law enforcement has the most control. By educating the public about successful efforts at addressing ORT and other grant-related crimes, the Office of the Sheriff intends to increase the deterrent value of the different activities being conducted as a part of this grant.

Partnerships and Education

Serving the community and preserving public safety in partnership with the community is a key component of the Office of the Sheriff's mission. It also represents a core value for the agency. Maintaining this focus on community is an essential part of this program. This will be accomplished through social media and other mechanisms (described above). The Office of the Sheriff anticipates that these efforts will increase community support for addressing grant-related crimes, increase tips, reporting, and other forms of information sharing between the community and the Office of the Sheriff, and make potential offenders more cognizant of the costs (both to the community and to themselves) of engaging in grant-related crimes.

Target Area

The primary target areas for the planned ORT Prevention activities are the contract cities of Cupertino and Saratoga. These cities contain most of the jurisdiction's retail areas and are, therefore, the most impacted by ORT. The Office of the Sheriff will also monitor and respond to relevant needs in the unincorporated areas of the county and may adjust the target areas as needed.

Goals and Objectives

Three goals and nine objectives have been established for the project:

Goal 1: Decrease ORT, vehicle theft, and vehicle accessory theft incidents and retailers' financial losses through deterrence and directed enforcement activities.

- **Objective 1a:** Deploy marked patrol units and/or uniformed officers to retail stores, strip malls, and shopping centers.
- **Objective 1b:** Conduct targeted enforcement operations.
- **Objective 1c:** Recover and expedite the return of stolen property.

Goal 2: Conduct effective investigations that increase the number of ORT, vehicle theft, and vehicle accessory theft cases referred to the Santa Clara County District Attorney's Office.

- **Objective 2a:** Implement and train a specialized unit (i.e., the HIT team) responsible for investigating and apprehending those engaged in ORT and MVAT.
- **Objective 2b:** Collaborate with other local law enforcement agencies on ORT investigations.
- Objective 2c: Implement a data integration, analysis, and collaboration system (i.e., Peregrine) to support investigations.

Goal 3: Increase outreach and awareness regarding ORT, vehicle theft, and vehicle accessory theft.

- **Objective 3a:** Implement online information campaigns about ORT, vehicle theft, and vehicle accessory theft.
- **Objective 3b:** Conduct outreach with local retailers, providing information about topics relevant to ORT prevention, reporting, and investigation.
- **Objective 3c:** Attend regional meetings relevant to grant-funded activities with retailers and law enforcement partners.

Project Logic Model

Inputs

Funding

Grant Awards: ORT Prevention financial resources allocated for the project

People

Staffing:

HIT (High Impact Team): 1 Sheriff's Sargeant, 4 Deputy Sheriffs; 1 part-time Departmental Fiscal Officer/Sr. Accountant

Partners: Additional SCCOS officers, Public Information Office, Santa Clara County Regional Auto Theft Task Force including seven other law enforcement agencies, additional neighboring law enforcement agencies, Santa Clara DA's Office, Local Retailers, EVALCORP

<u>Tools</u>

Law Enforcement Technology: 4 annual Peregrine Platform Access licenses, 4 Additional Annual Licensing Fees; 5 Sheriff's Office Workstations + Monitors + Laptops + Phones; 2 APX8500 All Band MP Mobile; 3 sedans; 3 SUVs; All lighting, Siren/AMP, Speakers and Related Electrical Components for Unmarked Vehicles; Uplift Unmarked Vehicle with All Components Listed Above (Includes Motorola Radio Installation); 5 Detective Tint Packages

Training Materials and Programs: 2 Specialized Unit Supervisor Course + Travel + Per Diem + Lodging; 3 Specialized Unit Investigator Course + Travel + Per Diem + Lodging; 5 ICI Burglary Course + Travel + Per Diem + Lodging

Public education materials

Activities

Hire HIT personnel: Hiring 1 Sheriff's Sargeant, 4 Deputy Sheriffs; 1 part-time Departmental Fiscal Officer/Sr. Accountant

- HIT Activities: conduct targeted enforcement operations; conduct investigations; recover stolen property; apprehend people involved in ORT
- Purchase office equipment: 5 Sheriff's Office Workstations, Monitors, Laptops, Phones
- **Staff training**: HIT team complete unit supervisor courses, investigator courses, burglary courses, and other grant-funded training as needed
- Increase patrols/visual presence in retail areas: implement marked patrol units and/or uniformed officers in retail stores, strip malls, and shopping centers
- **Implement a unified software platform:** Platform will enable data integration, analysis, and collaboration system to support investigations
- Local Retailer and Merchant meetings: Designated staff to conduct proactive community outreach with local retailers, providing information about topics relevant to ORT prevention, reporting, and investigation
- Public Education Campaign: Work with Public Information Office to share information about ORT, MVT, and MVAT with public

Outputs

Establish HIT team

Number of reported incidents of ORT, MVT, and MVAT

Number of ORT suspects apprehended by HIT team

Recover stolen property

- Number of investigations for which HIT collaborated with other law enforcement agencies
- Unified data integration, analysis, and collaboration platform
- Use of the data integration platform to assist in the apprehension of ORT suspects

Number of ORT, MVT, and MVAT cases filed by DA

Number of community outreach meetings attended (e.g., regional meetings, direct retailer meetings)

Number of LE meetings attended or conducted

Number of online information campaigns completed regarding ORT, MVT, and MVAT

Outcomes

Reduction in reported retail theft incidents

- Reduction in retail losses related to ORT (reported in dollars)
- Improved investigative success and increased number of ORT cases referred to the DA's office
- Improved quality and timeliness of information sharing between HIT, neighboring law enforcement agencies, and the DA's office
- Enhanced investigative capacity, knowledge, and skills in preventing and responding to ORT
- Increased retailer knowledge and awareness regarding ORT and SCCOS activities
- Increased public awareness regarding ORT, $\ensuremath{\mathsf{MVT}},$ and $\ensuremath{\mathsf{MVAT}}$
- Improved external communications and collaboration with retailers, other law enforcement agencies and taskforces

Impacts

- Safer Community Environment: Reduction in ORT, MVT, and MVAT contribute to safer environments for businesses and residents of the Santa Clara County
- Strengthened Law Enforcement Capabilities: Enhanced and more efficient investigative tools, strategies, and training improve long-term crime prevention and response effectiveness
- Increased Public Confidence in law enforcement's ability to protect the community and deter ORT, MVT, and MVAT
- Sustainable Crime Prevention: With the unified platform, an establishment of a sustainable model for crime prevention and law enforcement collaboration that can be adapted and applied in other contexts

Evaluation Method and Design

The Santa Clara County Office of the Sheriff has contracted with EVALCORP to conduct a comprehensive evaluation of the project, including both process and outcome components, described together in this section.

Framework

Evaluation Goals

The proposed evaluation aims to:

- 1. Document the implementation of the project and the extent to which proposed activities were completed as intended (process evaluation);
- 2. Measure the degree to which the project's goals and objectives were achieved (outcome evaluation); and
- 3. Identify successes, challenges, and lessons learned (to ensure learnings can inform future initiatives).

Approach

The planned evaluation will implement a mixed-methods approach, consisting of both qualitative and quantitative data collection activities, to assess the process and outcome measures established for the Office of the Sheriff's comprehensive crime prevention program.

It is designed to assess the impact of the grant-funded work using multiple data collection approaches and sources. Specific strategies that will be used include:

- A pre/post comparison methodology will be implemented that contrasts baseline data collected prior to project activities with data collected during implementation to determine the ORT prevention program's overall effectiveness on the outcomes established for the project.
- Identified process and outcome metrics will be collected and assessed for cumulative change (counts, increases, decreases) to (a) track ongoing project implementation and outcomes, and (b) allow for any necessary changes to strategies as the grant-funded initiative rolls out. This is key to a formative evaluation and involves compiling and reviewing ORT evaluation metrics on a consistent basis.
- Qualitative approaches will enhance quantitative data. The evaluation will utilize stakeholder interviews, observations, and success stories to inform the Local Evaluation Report (LER) and provide context, lessons learned, any unanticipated challenges and how they were overcome.

Coordination and Oversight

Michelle Covarrubias is the Project Director for the Santa Clara County Office of the Sherrif. Captain Brendan Omori will oversee day-to-day operations, as well as provide strategic guidance and project direction. Tammy Schouest is the management analyst assigned to the project. Lieutenant Piazza and Sergeant Mario Ledezma will oversee the HIT team's activities, and Lieutenant Flores will oversee RATTF's participation in the grant. Evaluation-related decisions will be made collaboratively by the Office of the Sherrif's team, with consultation by EVALCORP when appropriate. Any changes requiring BSCC approval will be forwarded to the appropriate party prior to implementation.

EVALCORP will work collaboratively with Office of the Sherrif personnel to ensure the appropriate data collection methodologies, tools, and protocols are developed and implemented. The evaluation team will foster open communication with project personnel to ensure evaluation findings are communicated on a periodic basis and that high-quality, consistent data collection practices are employed. Meetings between the Office of the Sherrif and EVALCORP will occur quarterly, or as needed, to ensure opportunities to address issues and discuss successes as they arise. Data collection concerns will be coordinated between the EVALCORP team and Office of the Sherrif personnel.

Evaluation Tools

A series of data collection tools and standardized processes will track and monitor the project's success. Primary data collection tools will be developed to collect information specific to grant activities and secondary data (i.e., data already collected for another use) will be used, when possible, to reduce the burden on staff. The evaluation team will collaborate with Santa Clara County Office of the Sherrif personnel to ensure all requisite data are obtained, maintained, and reviewed for accuracy/validity on a consistent basis.

Primary Data Collection Tools

- High Impact Team (HIT) Case Log: HIT will maintain case logs/records detailing programspecific metrics related to ORT and MVAT, including the number of cases, total losses, the value of property recovered, etc.
- **Training Log:** The Office of the Sherrif will maintain a log of project-related trainings attended by personnel.
- Outreach Log: The Office of the Sherrif will maintain an outreach log. This will capture
 information such as meetings with retail/loss prevention partners, regional meetings related to
 grant-funded activities, and other outreach activities.
- Targeted Enforcement Log: The Office of the Sherrif will maintain a log detailing targeted enforcement missions, such as saturated patrol, "Blitz" type enforcement operations and other related enforcement efforts.
- Key Stakeholder Interviews: To further assess implementation activities, the evaluation team will conduct key stakeholder interviews with primary project staff at the end of the grant period. These interviews will inform the extent to which the project was carried out as planned/intended and identify successes, challenges, and lessons learned.

Secondary Data Sources

 RATTF Reports: The RATTF reports detail metrics related to motor vehicle theft managed by that team. This includes the number of incidents reported, arrests, and losses.

- Public Information Office Metrics: The Public Information Office has access to social media/online outreach-related metrics associated with this project. These will be utilized as a part of the evaluation process.
- **Peregrine Operations Management Platform:** This platform will capture the number of systems integrated as a part of its implementation.
- **CAD/RMS Records:** CAD and/or RMS records (in conjunction with primary data collection tools) will be used to assist in tracking project-related data, such as the number of officers deployed for grant-funded activities, the locations of such deployments and related data.
- Administrative Records: Administrative records will be used to document personnel data, such as the number of HIT members assigned to various tasks.

Data Analysis

Project data will be obtained and reviewed quarterly and annually to ensure accurate and consistent data entry (frequency depends on the specific metric). Data will be aggregated and validated before conducting all required quantitative and qualitative analyses.

Quantitative Analysis

Quantitative data will be analyzed using Excel, R, or SPSS analytic software. Descriptive statistics will be run to characterize incidents, arrests, agencies engaged, retailers trained, and other relevant indicators. Crosstabs and inferential statistics (e.g., chi-square, t-tests) will be implemented to support descriptive findings and ensure data are interpreted appropriately.

Qualitative Analysis

Qualitative analysis will include data collected via observations and key stakeholder interviews. It will involve coding, categorizing, and interpreting data to identify key themes. This information may be quantified as a part of this process. The overarching goal of these analyses is to gain a deeper understanding of the impact of the grant activities and perspectives on the extent to which the project is carried out as planned, including what challenges, if any, were experienced and the strategies used to overcome them.

Reporting

The following is a list of anticipated reports and/or presentations EVALCORP will be responsible for or aid in developing:

- Quarterly Progress Reports: EVALCORP will support the Office of the Sherrif in developing the BSCC Quarterly Progress Reports.
- **Final Local Evaluation Report:** EVALCORP will develop the Final Local Evaluation Report summarizing the 3-year grant activity and the extent to which the goals and objectives were achieved. This report will be submitted to the BSCC by June 1, 2027.

 Annual Brief: In addition to the two mandated reporting requirements described above (i.e., Quarterly Progress Reports and the Final Local Evaluation Report), EVALCORP will develop a summary outlining progress toward the grant's goals and objectives on an annual basis (i.e., end of each calendar year).

In addition to ongoing grant meetings, these periodic reporting events allow grant personnel a formal process by which to monitor progress towards objectives and adjust activities as needed.

Evaluation Metrics

To support accurate, valid, and consistent evaluation metrics tracking throughout the grant term, a Santa Clara County Office of the Sherrif: ORT Prevention Grant Data Collection Matrix was developed (see Appendix A). The Data Collection Matrix was designed to ensure evaluation planning, coordination, and implementation continue to meet both the funding requirements and needs for information among the BSCC and the Office of the Sherrif. It includes the list of metrics to be tracked, the source of those metrics, and how each relates to the identified project goals.

Process Evaluation

The process evaluation will document and measure the degree to which grant activities were implemented as intended. The planned process metrics to be tracked for the evaluation of project activities include:

- Number of times and locations of patrol officers/patrol units deployed related to grant activities
- Number and locations of grant-related targeted enforcement operations
- Members of the HIT team responsible for ORT, MVT, and MVAT investigations
- Number of trainings completed by members of the HIT team
- Number of investigations collaborating with other law enforcement agencies
- Number of online campaigns regarding ORT, MVT, and MVAT
- Number of meetings with retail, loss prevention, and community partners
- Number of regional meetings attended relevant to grant-funded activities
- Successes, challenges, and lessons learned

Outcome Evaluation

The outcome evaluation will assess the extent to which the project successfully met each of the project's established goals (see page 8). Planned outcome evaluation metrics for the project are:

- Number of ORT, MVT, and MVAT incidents
- Total ORT, MVT, and MVAT losses reported
- Value of stolen property recovered through grant-funded activities
- Number of investigations conducted by the HIT team
- Number of ORT, MVT, and MVAT-related arrests related to investigations by the HIT team
- Number of cases referred by the HIT team to the DA's office for prosecution
- Number of data capture systems integrated under Peregrine
- Performance of social media posts regarding ORT, MVT, and MVAT (e.g., likes, views)
- Quality of relationships with retail, loss prevention, law enforcement, and community partners

Appendix A. Evaluation Data Matrix

	Metric	Data Source(s)	Туре	Collection Frequency
Goal 1	Number of ORT, MVT, and MVAT incidents	HIT Case Log, RMS	Outcome	Ongoing
	Total ORT, MVT, and MVAT losses reported	HIT Case Log, RATTF Reports	Outcome	Ongoing
	Number of times patrol officers/patrol units deployed, related to grant activities	CAD	Process	Quarterly
	Locations where the patrol officers/patrol unit deployed, related to grant activities	CAD	Process	Quarterly
	Number and locations of grant-related targeted enforcement operations conducted	Targeted Enforcement Log, CAD	Process	Ongoing
	Value of stolen property recovered through grant-funded activities	HIT Case Log	Outcome	Ongoing
Goal 2	Number of investigations conducted by the HIT team	HIT Case Log	Outcome	Ongoing
	Number of ORT-, MVT-, and MVAT- related arrests related to investigations by the HIT team	HIT Case Log	Outcome	Ongoing
	Number of cases referred by the HIT team to the DA's office for prosecution	HIT Case Log	Outcome	Ongoing
	Members of the HIT team responsible for ORT, MVT, and MVAT investigations	Administrative Records	Process	Quarterly
	Number of trainings completed by members of the HIT team	Training Log	Process	Ongoing
	Number of investigations collaborating with other law enforcement agencies	HIT Case Log	Process	Ongoing
	Number of data capture systems integrated under Peregrine	Peregrine Platform	Outcome	Quarterly
Goal 3	Performance of social media posts regarding ORT, MVT, and MVAT (e.g., likes, views)	Public Information Office	Outcome	Quarterly
	Quality of relationships with retail, loss prevention, law enforcement, and community partners	Key Stakeholder Interviews	Outcome	Year 3
	Number of online campaigns implemented regarding ORT, MVT, and MVAT	Public Information Office	Process	Quarterly
	Number of meetings with retail, loss prevention, and community partners	Outreach Log	Process	Ongoing
	Number of regional meetings attended relevant to grant-funded activities	Outreach Log	Process	Ongoing
	Successes, challenges, and lessons learned	Key Stakeholder Interviews	Both	Year 3