

Title **Santa Clara** 12/14/2023
by **Saroj Dhital** in **Community Corrections Partnership (CCP) Survey 2023-2024** id. 44954759

Original Submission 12/14/2023

Score n/a

PART A Part A of the Fiscal Year (FY) 2023-24 Community Corrections Partnership (CCP) Survey collects information about CCP Membership and implementation of the county's CCP plan. For detailed guidance on how to complete Part A of the CCP Survey, please refer to the CCP Survey Data Reporting Guide at: https://www.bscc.ca.gov/m_realignment/ Part A is divided into five (5) sections: · Section 1: Respondent Information · Section 2: CCP Membership · Section 3: Goals, Objectives, and Outcome Measures · Section 4: Types of Programming and Services · Section 5: Optional Questions When applicable, use person-first language and terminology that eliminates potential generalizations, assumptions, and stereotypes. Responses to the CCP Survey shall represent the collective views of the CCP and not a single agency or individual.

SECTION 1: RESPONDENT INFORMATION Section 1 asks questions related to the county for which survey responses are provided, the individual who is completing the survey, and who BSCC may contact for follow-up questions. There are three (3) questions in this section.

1. Identify the county name for which this survey is being submitted. Santa Clara

2. Provide the contact information for the individual completing this survey.

Name of Survey Respondent Carl Tademaru

Survey Respondent's Organization Probation Department

Email Address of Survey Respondent

Phone Number of
Survey Respondent

3. Identify the individual who may be contacted for follow-up questions. Check the appropriate box to the left of the list.

Same as above

Contact Information
for Survey Follow-up

Survey Contact's
Organization

Email Address for
Survey Follow-up

Phone Number for
Survey Follow-up

SECTION 2: CCP
MEMBERSHIP

Section 2 asks questions related to the CCP composition and meeting frequency. There are four (4) questions in this section.

4. CCP Membership
Roles

Provide the first and last name (and organization if not provided) of each individual fulfilling a CCP membership role as of October 1, 2023 in the spaces below each membership role. · If a public membership role does not exist in the county, respond by indicating “not applicable.” This should only be used if the county does not have the specific position listed. · If a position exists in the county but the membership role is not filled in the CCP, respond by indicating “vacant.” · For county positions, one person may fill multiple roles.

Name of the Chief
Probation Officer:
County Probation
Department

Nick Birchard

Name of the
Presiding Judge of
the Superior Court or
Designee: Superior
Court of California

Rebecca Fleming

Name of the County
Supervisor or Chief
Administrative Officer
or Designee of the
Board of
Supervisors: Include
their organization

Greta Hansen

Name of the District Attorney: Jeff Rosen
County District Attorney's Office

Name of the Public Defender: Molly O'Neal
Include their organization

Name of the Sheriff: Bob Jonsen
County Sheriff's Office

Name of the Chief of Police: Andrew Binder, Palo Alto Police Department
Include the city location

Name of the Head of the County Department of Social Services: Daniel Little, Social Services Agency
Include their organization

Name of the Head of the County Department of Mental Health: Sherri Terao, Behavioral Health Services Department
Include their organization

Name of the Head of the County Department of Employment: Anita Asher, Employee Services Agency
Include their organization

Name of the Head of the County Alcohol and Substance Abuse Programs: Bruce Copley, Behavioral Health Services Department
Include their organization

Name of the Head of the County Office of Education: Mary Anne Dewan, County Office of Education

Name of the representative from a community-based organization with experience in successfully providing rehabilitative services to persons who have been convicted of a criminal offense: Include their organization

Rose Amador, Conxión

Name of the individual who represents the interests of victims: Include their organization

Vacant, District Attorney's Office/Victim Services

5. How often does the CCP meet? Check the appropriate answer to the left of the list. Select the one/single option that best describes the CCP's regular meeting schedule.

Quarterly

Other:

6. How often does the Executive Committee of the CCP meet? Check the appropriate answer to the left of the list. Select the one/single option that best describes the Executive Committee's regular meeting schedule.

Quarterly

Other:

7. Does the CCP have subcommittees or working groups? Check the appropriate answer to the left of the list.

No

If "Yes," list the subcommittees and/or working groups, and their purpose.

SECTION 3: GOALS, OBJECTIVES, AND OUTCOME MEASURES

Section 3 asks questions related to the CCP's goals, objectives, and outcome measures. Please refer to the CCP Survey Data Reporting Guide at: https://www.bscc.ca.gov/m_realignment/ for detailed information about goal and objective statements, and outcome measures.

Updated Information on FY 2022-23 Goals, Objectives, and Outcome Measures

Questions 8, 9, and 10, ask the CCP to provide updated progress information about the goals, objectives, and outcome measures previously reported for FY 2022-23 in the 2022-23 CCP Survey. For each question, provide the goals, objectives, and outcome measures as reported in the FY 2022-23 survey. The progress information should be updated to reflect the progress achieved over the full fiscal year.

8. Describe a goal and the associated objectives as reported in the FY 2022-23 CCP survey. Please provide updated progress toward goal information to reflect the progress achieved over the full FY 2022-23. If no goal, objective, or outcome measure was identified in FY 2022-23 respond by indicating "Not Applicable."

Goal A:

Maintaining a low jail population average of 2,000 individuals

Was this Goal part of the FY 22-23 CCP plan?

No

Goal A Objective:

Maintaining a low jail population average of 2,000 individuals

Goal A Objective:

Goal A Objective:

Goal A Outcome Measure: Maintaining jail population average of less than 2,000 individuals

Goal A Outcome Measure:

Goal A Outcome Measure:

Briefly describe progress toward the goal. Upon implementation of the Two-Year Adult Reentry Strategic Plan, the jail population on July 1, 2022 was 2,634 (90% men; 10% women). After one year and three months since the adoption of the Strategic Plan, the jail population on October 1, 2023 was 2,984 (91% men; 9% women). This represented an increase of 350 individuals in jail between these two periods and an increase of 984 individuals over the stated goal of a low jail population average of 2,000 individuals.

Rated progress toward the goal. No progress

9. Describe a goal and the associated objectives as reported in the FY 2022-23 CCP survey. Please provide updated progress toward goal information to reflect the progress achieved over the full FY 2022-23. If no goal, objective, or outcome measure was identified in FY 2022-23, respond by indicating "Not Applicable."

Goal B: A decrease in the AB 109 targeted population's recidivism rate from 43% to 40%

Was this Goal part of the FY 22-23 CCP plan? No

Goal B Objective: A decrease in the AB 109 targeted population's recidivism rate from 43% to 40%

Goal B Objective:

Goal B Objective:

Goal #2 Outcome Measure:

Goal B Outcome Measure:

Goal B Outcome Measure:

Briefly describe progress toward the goal. From October 2011 through December 2021, there were 9,405 individuals released under AB109. Of those releases, 48% committed at least one new misdemeanor or felony. When only looking at recidivism for AB109 releases 2017-2021 to compare to October 2011-2016, the recidivism rate was about 38% (as of Dec 2021). Much of this recidivism were misdemeanors, not violent/serious crime, and was most commonly drug related.

Rated progress toward the goal. Fully achieved

10. Describe a goal and the associated objectives as reported in the FY 2022-23 CCP survey. Please provide updated progress toward goal information to reflect the progress achieved over the full FY 2022-23. If no goal, objective, or outcome measure was identified in FY 2022-23 respond by indicating "Not Applicable."

Goal C: Continue the increase of 70% of clients receiving AB 109 funded employment supported services retain their jobs for more than a year; and continue the increase of 60% of clients receiving AB 109 funded mental health and/or substance use treatment successfully complete programming.

Was this Goal part of the FY 22-23 CCP plan?

Goal C Objective: Continue the increase of 70% of clients receiving AB 109 funded employment supported services retain their jobs for more than a year; and continue the increase of 60% of clients receiving AB 109 funded mental health and/or substance use treatment successfully complete programming.

Goal C Objective:

Goal C Objective:

Goal C Outcome Measure:

Goal C Outcome Measure:

Goal C Outcome Measure:

Briefly describe progress toward the Goal.

During the FY2022-23 period:

- o 142 enrolled in Probation’s contract with CEO of which 46 clients retained employment for at least 90 days and 16 out of 46 (35%) clients retaining their job for at least one year
- o 269 formerly incarcerated clients have taken job readiness and life skills classes with Goodwill of which a total of 135 clients were placed into permanent employment, and by the end of the fiscal year, 79 clients had retained their job for at least 90 days, 77 clients had retained their employment at least 180 days, and 41 had retained employment for at least one year;
- o 125 clients enrolled into vocational counseling/job placement assistance of which 75 clients placed into permanent jobs through Catholic Charities, of which 36 retained their job for at least 30 days and 17 retained their job at least 180 days.

Overall, the success rate of AB 109 funded mental health and/or substance use treatment successfully complete programming was 65%.

Rated progress toward the Goal.

Partially achieved

If the CCP has identified more than 3 goals, upload additional CCP goal sheet(s) here.

Additional CCP goal sheets are located at:
https://www.bscc.ca.gov/m_realignment/

Information on FY 2023-24 Goals, Objectives, and Outcome Measures

11. For FY 2023-24, will the CCP use the same goals, objectives, and outcome measures identified above from FY 2022-23? Check the appropriate answer to the left of the list.

No. The CCP will add and/or modify goals, objectives, and outcome measures. (Continue with the section below.)

Questions 12, 13, and 14, the CCP is asked to describe a goal and its associated objectives and outcomes for FY 2023-24. For the goal, also provide information about the current progress toward the stated goal. As survey responses are due mid-year, progress information for these goals over the full fiscal year will be requested as part of the FY 2024-25 CCP Survey.

12. Describe a goal for FY 2023-24 and one (1) or more of its associated objectives and outcome measures. Please provide any information about progress toward the goal thus far in the fiscal year. If no goal, objective, or outcome measure was identified in FY 2023-24, respond by indicating "Not Applicable."

Goal D: Serve the clients

Was this Goal part of the FY 23-24 CCP plan? Yes

Goal D Objective: Increase housing capacity for expedient placement in short-term housing

Goal D Objective: Clients can obtain and maintain living wage jobs

Goal D Objective: Clients feel respected and empowered in the workplace, and do not feel that their relationships with their employers are affected by supervision requirements

Goal D Outcome Measure:

Goal D Outcome Measure:

Goal D Outcome Measure:

Briefly describe current progress toward the Goal.

To ensure safe and adequate housing, living wage employment, and individual case planning and system navigation for reentry clients.

Objectives:

1. Increase housing capacity for expedient placement in short-term housing
2. Clients can obtain and maintain living wage jobs
3. Clients feel respected and empowered in the workplace, and do not feel that their relationships with their employers are affected by supervision requirements
4. Each client fills out and retains a transition plan that is implemented before release
5. Direct services staff are equipped to gain an in-depth understanding of each client's needs

Desired Outcomes:

- Housing assessment/coordination prior to release for homeless reentry clients.
 - Clients will receive assistance with immediate legal issues that may hinder their reentry (ex. ID's or child support)
 - Clients maintain living wage jobs for at least 1 year after release
 - Clients self-sufficiency score improves over 9-12-month period
-

Rate the current progress toward the Goal.

Substantially slower than expected

13. Describe a goal for FY 2023-24 and one (1) or more of its associated objectives and outcome measures. Please provide any information about progress toward the goal thus far in the fiscal year. If no goal, objective, or outcome measure was identified in FY 2023-24, respond by indicating "Not Applicable."

Goal E:

Strengthen Collaboration

Was this Goal part of Yes
the FY 23-24 CCP
plan?

Goal E Objective: Every individual employee in every county agency understands the services rendered in their department and others

Goal E Objective: All clients understand what services are available to them and why they may be beneficial

Goal E Objective: Any employee in any department (with permission) can look up what services have been offered to a specific client and what permissions a Release of Information (ROI) grants

Goal E Outcome Measure:

Goal E Outcome Measure:

Goal E Outcome Measure:

Briefly describe current progress toward the Goal.

To define and scale the transition discharge process in a way that sets clients up for success in reentry.

Objectives:

1. Every individual employee in every county agency understands the services rendered in their department and others
2. All clients understand what services are available to them and why they may be beneficial
3. Any employee in any department (with permission) can look up what services have been offered to a specific client and what permissions a Release of Information (ROI) grants
4. Agencies that can mitigate issues for the client have direct contact with other agencies that can provide the needed services
5. County employees understand the work and objective of other departments, are empowered to support them in achieving those objectives where appropriate and can coordinate easily using well-integrated systems
6. Leverage and coordinate existing County and community resources to optimize the way clients access services and navigate through multiple agencies

Desired Outcomes:

- Less-serious offenders will spend less time in custody and can maintain familial relationships
- Over the course of supervision clients will learn/grow in a community environment
- Easier transition and community intervention will better prevent recidivism/poor choices

Rate the current progress toward the Goal.

14. Describe a goal for FY 2023-24 and one (1) or more of its associated objectives and outcome measures. Please provide any information about progress toward the goal thus far in the fiscal year. If no goal, objective, or outcome measure was identified in FY 2023-24, respond by indicating "Not Applicable."

Goal F: Sustain Public Safety

Was this Goal part of the FY 23-24 CCP plan? Yes

Goal F Objective: Custody is used as a last resort, and the primary goals of rendering consequences for crimes are rehabilitation and self-sufficiency while maintaining public safety as the highest priority

Goal F Objective:

Goal F Objective:

Goal F Outcome Measure:

Goal F Outcome Measure:

Goal F Outcome Measure:

Briefly describe current progress toward the Goal.

To validate findings and provide insight into where public safety could be at risk and offer solutions to ensure public safety would not be jeopardized

Objective:

1. Custody is used as a last resort, and the primary goals of rendering consequences for crimes are rehabilitation and self-sufficiency while maintaining public safety as the highest priority

Desired Outcomes:

- Coordinated pre-release assessment and access to reentry services
- uniform assessment tool to plan reentry services prior to release

Rate the current progress toward the Goal.

Additional CCP goal sheets are located at:
https://www.bscc.ca.gov/m_realignment/

SECTION 4: TYPES OF PROGRAMMING AND SERVICES

Section 4 asks questions about the types of programs and services provided during FY 2022-23. For each type of program or service provided, identify the agency(ies) that provide the program or service and at what stage(s) the program or service is provided (in-custody, supervision, other). Definitions are provided for each program or service type, however, you may refer to the CCP Survey Data Reporting Guide for more clarity on the definition of each type of program and service listed and the stage(s) of program or service.

>
Programs/Services:
Mental Health/Behavioral Health - services designed to improve mental health.

Are Mental Health/Behavioral Health services provided? Yes

What is the Providing Agency? (check all that apply) Probation Behavioral Health

If "Other," describe below:

At what Stage(s) is Service Provided? (check all that apply) In-Custody Supervision

If "Other," describe below:

>
Programs/Services:
Substance Use - services designed to assist with substance use.

Are Substance Use services provided? Yes

What is the Providing Behavioral Health Agency? (check all that apply)

If "Other," describe below:

At what Stage(s) is Service Provided? (check all that apply) In-Custody Supervision

If "Other," describe below:

>
Programs/Services:
Housing - services designed to assist with housing after release.

Are Housing services provided? Yes

What is the Providing Behavioral Health Agency? (check all that apply) Other

If "Other," describe below: Office of Supportive Housing

At what Stage(s) is Service Provided? (check all that apply) In-Custody Supervision

If "Other," describe below:

>
Programs/Services:
Employment - services designed to provide clients with a job and/or to provide job training to improve chances of finding employment after release.

Are Employment services provided? Yes

What is the Providing Agency? (check all that apply)	Probation Other
If "Other," describe below:	Office of Diversion and Reentry Services
At what Stage(s) is Service Provided? (check all that apply)	In-Custody Supervision
If "Other," describe below:	
> Programs/Services: Education - focuses on academic achievement.	
Are Education services provided?	Yes
What is the Providing Agency? (check all that apply)	Probation Other
If "Other," describe below:	Office of Diversion and Reentry Services
At what Stage(s) is Service Provided? (check all that apply)	In-Custody Supervision
If "Other," describe below:	
> Programs/Services: Family - family-oriented education, service, and training.	
Are Family services provided?	Yes
What is the Providing Agency? (check all that apply)	Sheriff Probation Other
If "Other," describe below:	Office of Diversion and Reentry Services

At what Stage(s) is Service Provided?
(check all that apply)

In-Custody
Supervision

If "Other," describe below:

>
Programs/Services:
Domestic Violence
Prevention - support
and intervention.

Are Domestic
Violence Prevention
services provided?

Yes

What is the Providing Agency? (check all that apply)

Probation
Other

If "Other," describe below:

Santa Clara is one of the pilot counties for AB372, testing a new approach to domestic violence treatment. The pilot utilizes a cognitive behavioral intervention curriculum designed for intimate partner violence.

At what Stage(s) is Service Provided?
(check all that apply)

Supervision

If "Other," describe below:

>
Programs/Services:
Physical Health -
services designed to
improve clients'
physical well-being.

Are Physical Health
services provided?

Yes

What is the Providing Agency? (check all that apply)

Sheriff
Probation
Other

If "Other," describe below:

Valley Homeless Healthcare Program - Reentry Medical Mobile Unit

At what Stage(s) is Service Provided?
(check all that apply)

Supervision

If "Other," describe below:

>
Programs/Services:
Quality of Life – services that enhance the standard of happiness, comfort, and well-being of an individual to participate in life events (e.g., assistance in getting a driver's license, opening a bank account, etc.).

Are Quality of Life services provided? Yes

What is the Providing Agency? (check all that apply) Sheriff
Probation
Other

If "Other," describe below: Office of Diversion and Reentry Services

At what Stage(s) is Service Provided? (check all that apply) Supervision

If "Other," describe below:

SECTION 5: OPTIONAL QUESTIONS Section 5 asks optional questions about evaluation, data collection, programs and services, and local best practices. There are 9 questions in this section. Responses will be used by the BSCC and its justice-system partners to better understand the needs of counties. If the CCP chooses not to answer an optional question, please respond "Decline to Respond."

15. Describe the process the CCP uses to determine potential programs and/or services for local implementation using Realignment funds. The Office of Reentry Services (ORS) was established by the Santa Clara County Executive's Office to serve as the administrator of the County's reentry-related funding. The CCP makes recommendations for programming and/or services to be provided to AB109 clients. The Office of Budget Analysis in collaboration with ORS in turn, sends the recommendations to the County Executive's Office for review and acceptance. If accepted, the County Executive's Office submits the proposal to the County Board of Supervisors for final approval. In addition, the CCP receives regular updates on the Post Release Community Supervision and Mandatory Supervision populations.

16. Does the county evaluate the effectiveness (as defined locally) of programs and/or services funded with its Public Safety Realignment allocation? Check the appropriate answer to the left of the list.

Yes

If "Yes," explain how.

The Probation Department has a Research and Development (RaD) Unit, that works with other internal probation staff, community stakeholders and staff at the ORS to evaluate programs and services for the AB109 population. The process seeks to examine ways in which service provision informs the rates of recidivism among the County's AB109 population. It also includes AB109 population characteristics, types of services and programming being accessed, and the impacts of services and programming on recidivism.

For example, the RaD team supported the development of a pilot to test a response grid for probation officers to use when responding to clients who are struggling with compliance to their treatment case plan and/or court conditions. Through this pilot, the department was able to demonstrate that use of the grid led to a reduction in VOPs and has now been rolled out across multiple AB109 focused units.

The Probation Department also worked with the County IT department to develop a dashboard to monitor new convictions for this population over time. This has been a helpful resource to track outcomes related to criminal justice re-entries. Additionally, ORS staff produces semi-annual reports to a Board of Supervisors Committee and the Re-Entry Network that captures the services and client outcomes (referrals, enrollments, and discharges) funded by AB 109.

17. Does the county consider evaluation results when funding programs and/or services? Check the appropriate answer to the left of the list.

Yes

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18. Does the county use BSCC definitions (average daily population, conviction, length of stay, recidivism, and/or treatment program completion rates) when collecting data? Check yes or no to the left of each BSCC Definition listed, as applicable. <https://www.bscc.ca.gov/wp-content/uploads/AB-1050-Key-Term-Definitions.pdf>

Average Daily Population	Yes
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Conviction	Yes
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Length of Stay	Yes
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Adult Recidivism	Yes
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Treatment Program Completion Rates	Yes
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19. What percentage of the Public Safety Realignment allocation is used for evidence-based programming (as defined locally)? Check the most appropriate answer to the left of the list of percentages.

21% - 40%

20. The BSCC would like to better understand the county's capacity to offer mental health, substance use disorder, behavioral health treatment programs, and/or other services. What type and level of services are now available?

Behavioral Health's Mental Health Services programs serve special needs populations, who have psychiatric and/or co-occurring needs affecting their mental health.

o Outpatient programs target criminal justice-involved adults ages 18 and older, providing culturally and linguistically appropriate services including individual, group, and family counseling and education on wellness, recovery, and resiliency. These programs offer comprehensive, coordinated services that vary in level of intensity. Outpatient programs may address a variety of needs, including situational stressors, family relations, interpersonal relationships, mental health issues, life span issues, housing assistance, benefits attainment, psychiatric illnesses, and substance use disorders.

o Emergency Psychiatric Services (EPS) is a 24-hour locked psychiatric emergency room which provides emergency psychiatric care to residents of Santa Clara County. Nearly all patients are on involuntary psychiatric holds (5150s). Every patient is assigned to a psychiatric registered nurse and a psychiatrist at all times. A psychiatrist will complete an evaluation, make a diagnosis and determine a plan of care for each patient. Care plans may include crisis intervention, medication and stabilization and subsequent hospitalization for further stabilization. Evaluation and determination of a discharge plan will be as prompt as possible within a 24-hour period. Sometimes a special disposition or a wait for a hospital bed will result in a stay longer than 24 hours.

o Evans Lane Wellness and Recovery Center serves adults involved in the criminal justice system who suffer from mental health and substance abuse issues. The center provides both transitional housing and a separate outpatient program.

o The Outpatient Program provides behavioral health treatment services including psychiatric assessments, medication, medication management, comprehensive case management services, and represents the client regarding legal implications. Participants receive an individual treatment plan to optimize their personal, social, and vocational competency in order to live successfully in the community. The Residential Program provides housing, 24-hour support, peer support, group counseling, and group activities support with the capacity to serve up to 56 participants with extended housing for up to one year. The program supports the participants by providing evening and weekend group activities which focus on integrating the participants into the community.

• Federally Qualified Health Centers are community-based organizations

that provide comprehensive primary care and preventive care, including health and mental health/substance abuse services to persons of all ages, regardless of their ability to pay or health insurance status. These clients typically have mild and moderate mental health conditions that do not require specialty services.

- o Barbara Aaron's Pavilion is a 60-bed acute inpatient psychiatric unit, operated by BHSD, for individuals in need of acute hospitalization. This is the highest intensity of medical and nursing services within a structured environment providing 24-hour skilled nursing and medical care. Full and immediate access to ancillary medical care is available at Santa Clara Valley Medical Center.

- o Day treatment programs offer person-centered, culturally and linguistically appropriate, comprehensive, coordinated, and structured treatment services and activities. A day treatment program consists of a scheduled series of structured, face-to-face therapeutic sessions in order to assist the persons served in achieving the goals identified in their person-centered plans. Day treatment programs are offered four or more days per week, typically with support available in the evenings and on weekends. A day treatment program may prevent or minimize the need for a more intensive level of treatment. It may also function as a step-down from inpatient care or partial hospitalization or as transitional care following an inpatient or partial hospitalization stay to facilitate return to the community.

- o Contract Hospital Inpatient services include comprehensive hospital-based psychiatric services to individuals aged 18 years or older, who have serious and persistent mental illness and/or a co-occurring substance use disorder who have been deemed unable to reside safely in a community setting due to the severity of their condition. Comprehensive, hospital-based psychiatric services include clinical and medical activities and interventions necessary for the stabilization of the individual's condition, including thorough psychiatric and substance use evaluations, and medication evaluation and management. The BHSD has contracts with various community hospitals. This enables them to hospitalize Santa Clara County Medi-Cal beneficiaries in need of acute psychiatric hospitalization when beds are unavailable at Barbara Aaron's Pavilion.

- o Residential Care Facilities provide custodial care to persons who, because of mental or emotional disorders, are not able to live independently. Residential treatment programs are organized and staffed to provide psychiatric nonhospital-based interdisciplinary services 24 hours a day, seven days a week for persons with behavioral health or co-occurring needs, including intellectual or developmental disabilities. Residential treatment programs provide environments in which the persons served reside and receive services from personnel who are trained in the delivery of services for persons with behavioral health disorders. These services are provided in a safe, trauma-informed, recovery-focused milieu designed to integrate the person served back into the community and living independently whenever possible.

- o Skilled Nursing Facilities provide a type of residential care for people who require continual nursing care and have significant difficulty coping with required activities of daily living due to illness or physical injury. Assistance with activities of daily living include assistance with eating, bathing, meals, and dressing. Nursing aids and skilled nurses are available 24 hours a day.

- o Aftercare services are designed as a step down from more intensive

outpatient treatment and are available to higher functioning criminal justice involved individuals with mental health & co-occurring conditions who are residents of Santa Clara County.

Substance Use Treatment Services (SUTS) operates a continuum of care, based on ASAM levels of care, and places clients in the least intensive level of care that meets their treatment needs. A majority of Realignment clients with substance using disorders are placed in outpatient treatment settings, with residential treatment reserved for particularly high need clients.

- o Outpatient (OP) services are the least restrictive level of treatment in the SUTS system of care. Adult clients receive up to nine hours of treatment services per week. Services include assessment, treatment & discharge planning, individual and group counseling, crisis intervention, family therapy, medication services, education, and collateral services (such as case management). In the SUTS system of care, many clients are referred to OP from residential treatment, so it is a 'step-down' from a more intensive level of treatment.

- o Intensive outpatient (IOP) involves similar services to regular outpatient, but the services are provided at a higher intensity (more hours per week). IOP services range from a minimum of nine hours per week to 19 hours per week.

- o Residential treatment is the most intensive level of service currently available in the SUTS system of care. It involves 24 hour stay in a residential facility and the main purpose of treatment is to stabilize the client. SUTS has a short-term residential program and the average length of stay is between 30 and 35 days. Extensions may be granted based on assessment of client need for additional residential services. Components of residential treatment include intake, individual and group counseling, education, family therapy, safeguarding medications, and collateral services.

- o Transitional Housing Units (THUs) are not treatment facilities. Clients must be admitted to outpatient before they can be referred to THUs. THUs are treatment-linked temporary housing that serve as sober living environments for clients in outpatient treatment. Not all OP clients live in THUs, only those who need this type of housing.

In order to expand the Reentry Network and offer more avenues for resources to clients, the Behavioral Health Services Department partnered with four faith-based reentry centers (FBRCs): Bridges of Hope, Mission Possible, Breakout Prison Project (Good Samaritan), and Destiny. Together, these centers and their extensive network of community collaborations form the Faith Reentry Collaborative (FRC). The FRC has offices at five locations. Each of the four centers accepts any reentry clients and the FRC has full-time employees at the Reentry Resource Center (RRC), who route clients to the FBRCs. Clients who need services not available at the RRC or clients who are not eligible for services at the RRC are screened at the RRC by FRC staff and sent out to one of the four FBRCs. Each faith-based center has case managers who oversee a caseload of clients. Clients with extensive needs are case managed and receive wrap-around service linkage, through which they are linked to a wide variety of supportive services available in the community. Clients who

are not case managed can receive what the FRC refers to as “felt needs” service linkage, which is a one-time referral to services without ongoing case management.

The Valley Homeless Healthcare Program (VHHP) hosts a medical bus called the Medical Mobile Unit (MMU), which visits different locations throughout the County. The MMU currently spends 20 hours a week and the RRC, where reentry clients can access it for medical and psychiatric care. These hours will be expanded in the future. While the bulk of individuals who access the MMU at the RRC location are criminal justice clients, anybody can access the unit to receive care. The MMU staff also provide social work through Community Health Workers, who provide case management and service navigation to high-need clients.

The MMU provides an invaluable service to reentry clients. After being released from the correctional facilities, many clients have medical and/or psychiatric needs, especially when it comes to medication. The MMU has both a medical doctor and a psychiatrist on board, who provide healthcare on the bus, write prescriptions, give advice, and link patients to other health-based appointments at County health facilities if they have needs that cannot be addressed on the bus. MMU patients can also be linked to dental services as well. These clinical needs are often the client’s immediate priority and having the unit available at the RRC is extremely useful to clients recently released from correctional facilities.

The Custody Health Department attends to incarcerated individuals’ medical and psychiatric needs. Custody’s Mental Health Services unit provides an array of mental health services to the clients incarcerated in the Santa Clara County Jails, such as, mental health exams and treatment, crisis evaluations, acute inpatient services, pharmaceutical management, welfare checks, programs and other services.

21. What challenges does the county face in meeting the above program and service needs?

COVID-19: Responses and Operational Changes

This fiscal year, due to providers having time to adapt, services were able to continue uninterrupted for the most part. Community-based services returned to normal with virtual options when appropriate. The Reentry Centers returned to normal operations.

- ORS service providers in the community have returned to their normal scopes of work and serve clients in-person when possible.
 - ORS service providers in custody utilize hybrid models. Some come in-person, others are virtual, while some use both options. The most in-demand services are prioritized for in-person first.
-

22. What programmatic changes and/or course corrections has the CCP made in the implementation of Public Safety Realignment that it believes other counties would find helpful?

23. Describe a local best practice or promising program that has produced positive results. If data exists to support the results, please share.

Optional Highlight or Success Story

If the CCP would like to provide the BSCC with any supplementary information, you may upload a maximum of five (5) additional files.

PART B - CCP Survey Excel Workbook

Part B of the CCP Survey collects information about the allocation of Public Safety Realignment dollars. The form to upload is available at: https://www.bscc.ca.gov/m_realignment/ For detailed guidance on how to complete Part B of the CCP Survey package, please refer to the CCP Survey Data Reporting Guide at the link provided above. Part B is divided into two sections: Section 6: FY 2022-23 Public Safety Realignment Funding Allocation Section 7: FY 2023-24 Public Safety Realignment Funding Allocation

Upload the completed CCP Survey, Part B below. (Excel format only)

[BSCC_FY-23-24-CCP-Survey-Part-B-Template_December_15_2023_County_of_Santa_Clara_12_07_23.xlsx](#)

Updated CCP Plan for 2023-2024.

Counties are eligible to receive funding if they submit an updated Community Corrections Partnership plan and a report (CCP Survey) to the Board of State and Community Corrections by December 15, 2023.

Upload the CCP Plan for 2023-2024 below. (maximum of 3 files)

[FY_23-24_Santa_Clara_County_CCP_Plan.pdf](#)

The complete CCP Survey package, including all required attachments, shall be completed and submitted through the BSCC-Submittable online portal by December 15, 2023. Please be aware that a complete CCP Survey package, including an updated CCP plan for 2023-24, MUST be submitted to the BSCC to receive compensation.

NOTE: The information provided in the CCP Survey package will be made public by the BSCC in the annual report to the Governor's Office and the Legislature on the implementation of Community Corrections Partnership plans on the BSCC website.

Questions and/or Technical Assistance

If you have any questions or need assistance on the CCP Survey, attachments, and/or the BSCC-Submittable online portal, please contact: Helene Zentner, Field Representative at helene.zentner@bscc.ca.gov or 916.838.7777. Thank you.

**FY 2023-24 Community Corrections Partnership Survey
PART B**

Part B of the CCP Survey collects information about the allocation of Public Safety Realignment dollars.
For detailed guidance on how to complete Part B of the CCP Survey package, please refer to the FY 2023-24 CCP Survey Data Reporting Guide at:
https://www.bscc.ca.gov/m_realignment/

The first question in this file, question 24, requests the name of the county for which the survey is being submitted.

Following the identification of the county, Part B is divided into two sections:

- Section 6: FY 2022-23 Public Safety Realignment Funding Allocation
- Section 7: FY 2023-24 Public Safety Realignment Funding Allocation

24. Please identify the county for which this portion of the survey is being submitted:
County Name: Santa Clara

SECTION 6: FY 2022-23 Public Safety Realignment Funding Allocation

Section 6 contains questions related to the allocation of FY 2022-23 Public Safety Realignment dollars. There are three (3) questions in this section.

When answering these questions, consider the funds allocated in FY 2022-23 and include any monies from 2021-22 growth funds and 2022-23 programmatic funding.

25. Of the total funds received in FY 2022-23, how did the CCP budget the allocation? Input the total allocation in the cell above the table. Within the table, identify where funds were allocated to, and include if the county used any carry-over funds (monies from previous annual CCP allocations) and/or if the county put any funds into a reserve fund (i.e., funds specifically set aside to be used when budget is disrupted or decreased so operations can continue). Please correct the information provided if there is a difference showing between the stated total allocation and the calculated amount (directly below the table). Differences will automatically display in **red**. **Please correct any cells displaying red prior to submitting.**

Total Allocation: \$ **69,799,655**

Where funds were allocated to:	Amount
Sheriff/Department of Correction	\$ 14,243,542
Probation Department	\$ 13,241,791
Office of Reentry Services (includes HR and Fiscal support)	\$ 3,324,190
Technology Services and Solutions	\$ 100,000
Reentry Contracts	\$ 8,099,128
Public Defender Expungement and Rapid Representation	\$ 1,834,295
Pretrial Services	\$ 2,391,039
Facilities and Fleet (Reentry Resource Center/Recovery Station)	\$ 331,524
Mental Health Services (Prop 47 Program)	\$ 6,388,293
Custody Health - Medical and Mental Health	\$ 7,547,013
Housing	\$ 1,282,444
Substance Use Treatment Services	\$ 5,375,583
Social Services Department of Employment and Benefit Services	\$ 1,100,733
Medical Mobile Unit	\$ 3,931,488
County Counsel and District Attorney	\$ 415,298
Library District	193,294

(Total sums to) \$ **69,799,655**

Please spell out all names and do not use acronyms.

Difference from Stated Allocation: \$ -

SECTION 7: FY 2023-24 Public Safety Realignment Funding Allocation

Section 7 asks three (3) questions related to the allocation of FY 2023-24 Public Safety Realignment funding.

When answering these questions, consider the total funds allocated in FY 2023-24 and include any monies from 2022-23 growth funds and 2023-24 programmatic funding.

28. Of the total funds received in FY 2023-24, how did the CCP budget the allocation? Input the total allocation in the cell above the table. Within the table, identify where funds were allocated to, and include if the county is using any carry-over funds (monies from previous annual CCP allocations) and/or if the county is putting any funds into a reserve fund (i.e., funds specifically set aside to be used when budget is disrupted or decreased so operations can continue). Please correct the information provided if there is a difference showing between the stated total allocation and the calculated amount (directly below the table). Differences will automatically display in red. **Please correct any cells displaying red prior to submitting.**

Total Allocation: **\$ 84,462,018**

Where funds were allocated to:	Amount
Sheriff/Department of Correction	\$ 14,499,944
Probation Department	\$ 13,641,578
Office of Reentry Services (includes HR; Fiscal support; GBI)	\$ 6,995,344
Technology Services and Solutions	\$ 100,000
Reentry Contracts	\$ 9,771,834
Public Defender Expungement and Rapid Representation	\$ 1,488,548
Pretrial Services and Electronic Monitoring	\$ 9,288,467
Facilities and Fleet (Reentry Resource Center/Recovery Station)	\$ 1,347,012
Behavioral Health Services	\$ 9,609,123
Custody Health - Medical and Mental Health	\$ 10,491,769
Housing	\$ 1,728,463
Library District	\$ 281,136
Social Services Department of Employment and Benefit Services	\$ 1,116,998
Medical Mobile Unit	\$ 3,774,070
County Counsel	\$ 327,732

(Total sums to) **\$ 84,462,018**

Please spell out all names and do not use acronyms.

Difference from Stated Allocation: **\$ -**

