

FY 2022-23 Community Corrections Partnership Survey

San Mateo County

CCP Membership

| | |
|---|--|
| John T. Keene Chief Probation Officer | Ken Cole Department of Social Services |
| Neal Taniguchi Presiding Judge or designee | Louise Rogers Department of Mental Health |
| David Canepa County Supervisor or Chief Administrator | Jennifer Valencia Department of Employment |
| Steve Wagstaffe District Attorney | Lisa Mancini Alcohol and Substance Abuse Programs |
| Lisa Maguire Public Defender | Nancy Magee Head of the County Office of Education |
| Carlos Bolanos Sheriff | Karen Francone Community-Based Organization |
| Ed Barberini Chief of Police | Elisa Kuhl Victims' Interests |

How often does the CCP meet?

Semi-annually

How often does the Executive Committee of the CCP meet?

Other - The executive Council met once in 2011

Does the CCP have subcommittees or working groups

Yes



Goals, Objectives, and Outcome Measures

FY 2021-22

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|------------------------------------|--|
| Goal | Reduce the public safety impact of the PRCS and Mandatory Supervision offenders to the community by implementing evidence based supervision strategies |
| Objective | 75% of supervisees will successfully complete supervision |
| Outcome Measure | Percent of supervisees who successfully complete supervision (normal and early termination) |
| Outcome Measure | Percent of supervisees who unsuccessfully complete supervision |
| Outcome Measure | Percent of supervisees who violate a condition of their supervision by committing a new crime in San Mateo County |
| Progress toward stated goal | Between July 2021 and June 2022, 61% of supervisees successfully completed supervision. This is a decrease from 81% in FY 20-21. |

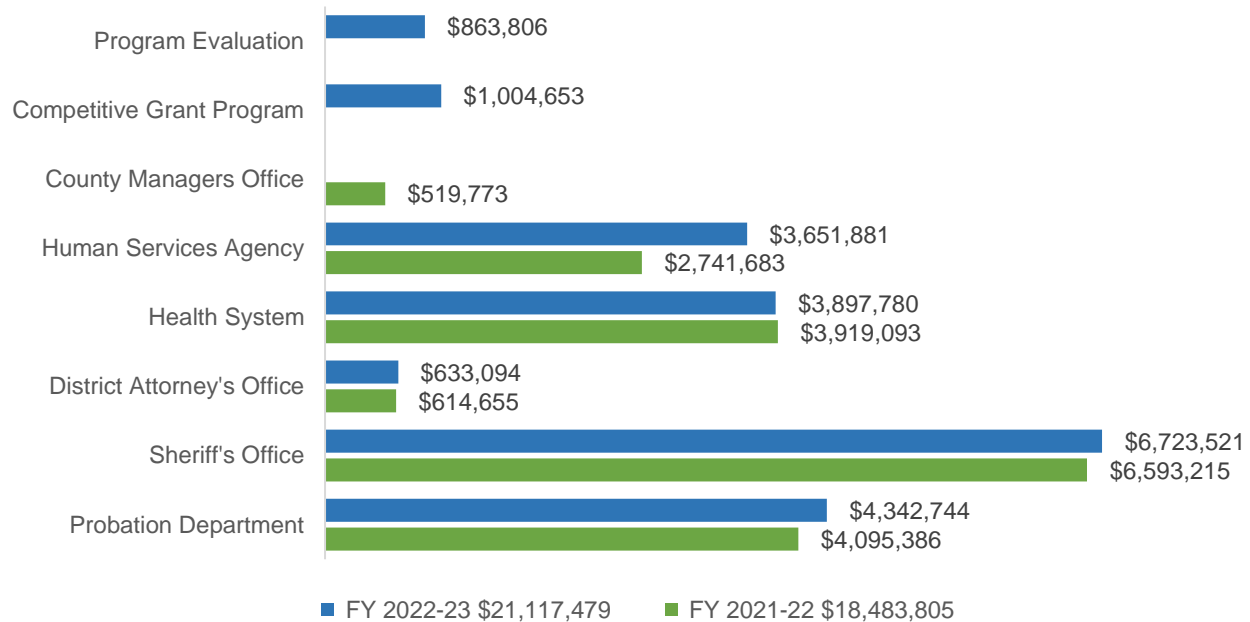
| | |
|------------------------------------|--|
| Goal | Measure the impact of the realignment population on San Mateo County Adult Correctional Facilities |
| Objective | Percent of realignment inmates booked into the San Mateo County Jail for a new crime committed in San Mateo County |
| Outcome Measure | Percent of realignment inmates booked into jail for a new crime in San Mateo County |
| Outcome Measure | Percent of new crimes by categories (i.e. crimes against persons, property, drug/alcohol (possession/sale) of the realignment population booked into jail for a new crime in San Mateo County |
| Progress Toward Stated Goal | Between July 2021 and June 2022, the annual average percentage of the in-custody AB 109 population was ---7.8%. The top crime categories for the newly incarcerated PC1170(h) population are: 20% Drugs and Alcohol, 16% Burglary, 15% Identity Theft, 12% various Property Crimes, and 11% Vehicle Theft. |

| | |
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| Goal | Increase rehabilitative services (including employment, health benefits, mental health, alcohol and drug treatment) received by PRCS and Mandatory Supervision clients post - incarceration. |
| Objective | 57% of supervisees who participated in Service Connect will secure employment |
| Objective | 83% percent of inmates will receive a comprehensive medical visits/assessment through the Public Health Mobile Clinic |
| Objective | 64% percent of supervisees referred, entered, and completed AOD treatment programs |
| Outcome Measure | Percent of supervisees who participated in Service Connect and who secure employment |
| Outcome Measure | Percent of inmates receiving comprehensive medical visits/assessments through the Public Health Mobile Clinic. The program is no longer collecting data related to this Outcome Measure per CCP |
| Outcome Measure | Percent of supervisees that entered and completed AOD treatment programs |
| Progress Toward Stated Goal | Between July 2021 and June 2022: 41% of supervisees that participated in Service Connect secured employment 79% satisfactorily completed AOD treatments |

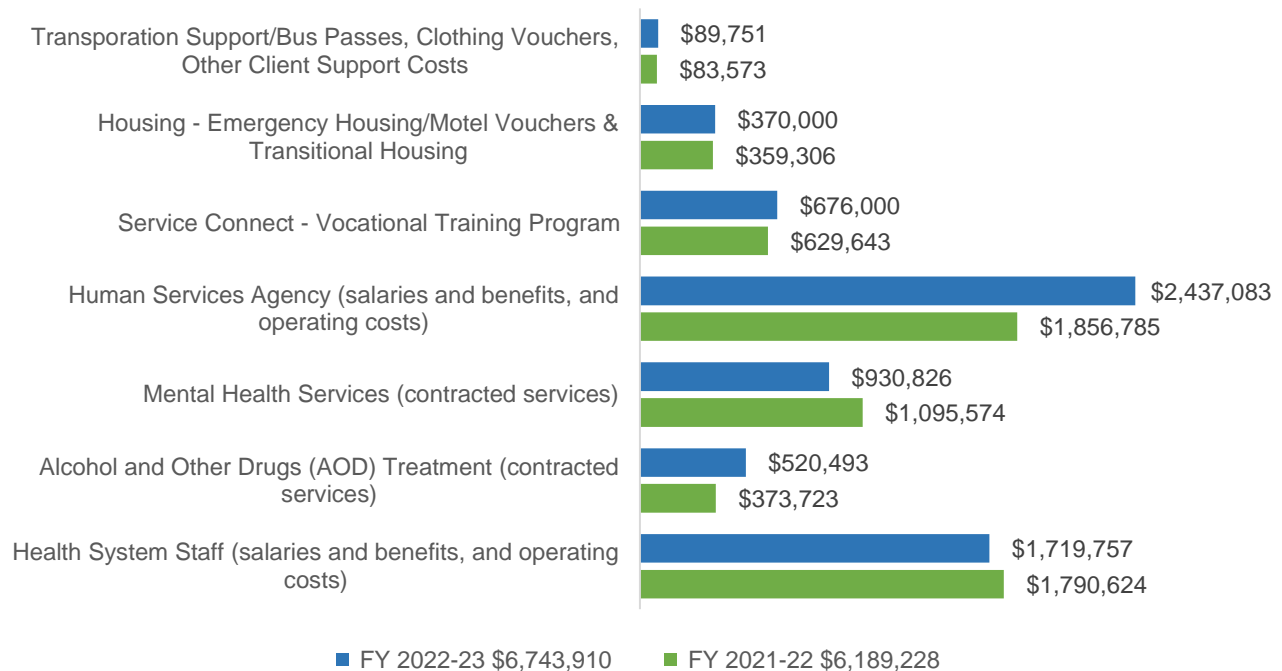
The San Mateo County CCP reports it will use the same goals, objectives, and outcome measures identified above in FY 2021-22.

FY 2021-2022 and FY 2022-23 Allocation Comparison

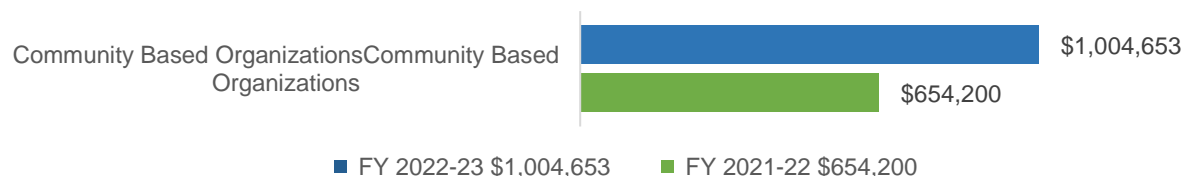
FY 21-22 and 22-23 Allocations



FY 21-22 and 22-23 Allocations to Public Agencies for Programs & Services



FY 21-22 and 22-23 Allocations to Non-Public Agencies for Programs & Services



Optional Questions

Describe the process the CCP uses to determine potential programs and/or services for local implementation using Realignment funds?

Quarterly, the CCP is presented with data related to current programs and services from county departments namely Probation, Human Services, Behavioral Health and Recovery Services, and the Sheriff's Office using Realignment funds. These reports include performance measures that each of the departments use to monitor the effectiveness of the services they provide to clients. These departments also conduct all their data entries into one centralized case management system – Efforts to Outcomes/Social Solutions. The data from this system is what the county uses to also look at program effectiveness. Additionally, through the LEAN continuous process improvement that the County implemented in 2016, there is now an opportunity to look more in depth at the programs and services being offered.

Does the county evaluate the effectiveness (as defined locally) of programs and/or services funded with its Public Safety Realignment allocation?

Yes

If yes, how?

San Mateo County includes performance measures and goals in the contracts executed with community-based organizations (CBOs). In our Request for Proposal (RFP) documents, the County establishes that all those who apply must be able to meet performance goals and measures as well as maintain files and records for reporting requirements. CBOs awarded CCP grants work closely with County staff to ensure that these goals are met or if there are improvements that are needed to maintain effective service delivery to clients.

In November 2017, San Mateo County released a Request for Proposals (RFP) for program evaluation services related to the implementation and collective impact of the County's AB 109 Public Safety Realignment Services. San Mateo County contracted with Research Triangle Institute (RTI) in April 2018. RTI evaluated AB 109 evidence-based services and the impact of these services on positive participant outcomes to understand the extent to which these services have a basis in evidence, and cost-effectiveness of services for improving short, intermediate, and long-term outcomes among participants. The final technical report was completed in October 2019.

Does the county consider evaluation results when funding programs and/or services?

Yes

If yes, how?

San Mateo County is committed to ensuring that the programs and services provided to the realignment population truly help clients become productive members of the society and can assist them as they reenter their own communities. Monthly multi-disciplinary meetings are held to assess the effectiveness of client centered programs. These are also reported to the CCP on an as-needed basis.

Does the county use BSCC definitions (average daily population, conviction, length of stay, recidivism, and/or treatment program completion rates) when collecting data?

| Yes | No | |
|-----|----|------------------------------------|
| X | | Average daily population |
| X | | Conviction |
| X | | Length of stay |
| | X | Recidivism |
| X | | Treatment program completion rates |

What percentage of the Public Safety Realignment allocation is used for evidence-based programming (as defined locally)?

81% or higher

We would like to better understand your county's capacity to offer mental health, substance use disorder, behavioral health treatment programs, and/or other services. What type and level of services are now available?

The San Mateo County Sheriff's Office has enhanced its in-custody program delivery model to ensure that offenders have access to meaningful services and programs that will aid in their reentry back to their communities. The Sheriff's Office screens and prepares inmates for reentry services. In FY 21-22, the Sheriff's Office assessed 884 incarcerated individuals for Service Connect eligibility and reentry discharge planning. In addition, the in-custody case managers worked with 85% of inmates. At the end of FY 21-22, the Sheriff's Office offered over 20 in-custody programs and served over 2,000 unduplicated inmates. The programs fall into four categories: cognitive and substance abuse programs; education/literacy; vocational; and activities. We also offer religious services, but do not include this category in the count of programs or inmates served. The programs offered within each category are broken down as follows:

Cognitive Programs:

Conflict Transformation & Anger Management
 The Courage to Change
 Domestic Violence
 Enneagram Prison Project
 Hope Inside for Men
 Hope Inside for Women
 Parenting from the Inside Out
 Thinking for a Change
 Choices Chemical-Dependency Recovery Program

Vocational:

Construction Pre-Apprenticeship Program
 Culinary Arts and Hospitality Program
 Job Readiness and Success Coaching
 Service Connect Employment Workshop
 SPROUTS (Sustainable Produce Restoring Our Unity & Teamwork)
 Transitioning Animals into Loving Situations T.A.I.L.S.

Educational:

Five Keys Schools & Programs

San Mateo Adult School (SMUHSD) for English as a Second Language

Stanford Prison Education Project (S-PEP)

Stanford Prisoner Advocacy and Resource Coalition (SPARC)

Wellness:

Mindfulness-Based Meditation

IAHV Prison Program & Sudarshan Kriya (SKY) breath work and breathing meditation program

Yoga

Other Programs/Activities:

Arts in Corrections

Behavioral Health provides mental health services to individuals eligible for Medi-Cal and/or members of the Health Plan of San Mateo through outpatient clinics and a network of community agencies and independent providers offering outpatient services, residential treatment, rehabilitation, and other services. Our county created the Service Connect Program as a multi-departmental partnership to meet the reentry needs of our realigned population. We have since expanded eligibility to a larger portion of our reentry population, including a small pilot group of state parolees. In March 2021, Probation Unified Re-entry were able to access Service Connect from Probation. The Service Connect Behavioral Health team screens for care needs including medical, mental health, and substance use recovery. Mental health providers at Service Connect assess, diagnose, treat, and offer clinical case management to our clients. This includes psychiatry offered on site and arranged through our county's clinics and provider network. Behavioral Health contracts with Telecare Corporation in a full service partnership to meet broader needs such as housing, rep payee, and most health care for severely mentally ill adults who require such extensive service.

Clients receive peer support from individuals with lived criminal justice, rehabilitation, and recovery experience. Both Human Services Agency and Behavioral Health employ peer mentors to accompany new clients from custody to our program site. These experienced and skilled peers might also guide clients through any of the service contacts they need to complete anywhere within the health system or other service systems. Service Connect peer mentoring services include peer-led meetings, a platform where various barriers to successful re-entry are discussed. Behavioral Health additionally contracts with Voices of Recovery, a peer organization, for group and individual support to clients on site and in the community.

Behavioral Health and Recovery Services offers a broad range of services for the prevention and treatment of drug and alcohol disorders. We administer funds from federal, state and local sources and provide substance use consultation, assessment, linkages, and referrals to a network of contracted community-based substance use treatment providers throughout the County.

Alcohol and Other Drug treatment services include: detoxification, outpatient, residential, and medication assisted treatment. Services are available to San Mateo County residents on sliding fee scale. No one is turned away for lack of funds. Pregnant and parenting women receive priority admission.

Assessment

The Alcohol and Other Drug Services (AOD) staff provides assessment services to San Mateo County residents involved in court programs, CalWORKs, Child Protective Services, Prop 36, Shelter Network, other county programs. After assessment, clients gain referrals to appropriate substance abuse treatment providers. Clients may also receive referrals to other supportive programs to receive services such as counseling, job training and placement, housing resources, and childcare.

Ancillary Services

Through co-location with Human Services Agency, including Vocational Rehabilitation Services, Service Connect assessors/case managers coordinate closely on site with social workers, benefits analysts, vocational rehabilitation counselors, and job developers. Through referrals, clients may access a much broader range of services in education, parenting, citizenship, etc.

Detoxification Services

These facilities provide 24-hour, supervised, non-medical withdrawal from alcohol and other drugs.

Drug Court

As a specialized program, the San Mateo County Drug Court addresses the needs of nonviolent, drug-dependent defendants. Those eligible for Drug Court may participate in it instead of serving a County Jail sentence. A participant must attend all court reviews, enroll and complete a substance abuse treatment program, submit clean drug tests, and abide by any other directives of Drug Court. The Drug Court utilizes a team case management approach to serve the clients. The "team" is comprised of the judge (team leader), probation officers, OR program, prosecutors, defense attorneys, AOD Services Case Managers/Assessment Specialists and treatment professionals. The team works collaboratively to develop a strategy to address the client's needs in an effort to decrease the likelihood of relapse, re-offense, and re-entry into the criminal justice system.

Outpatient Treatment

Outpatient sites offer flexible service intensity matching the acuity of recovery need. This includes individual, group, vocational, and educational counseling offered during convenient hours, including evenings.

Prevention Services

Information and referral, education, and support services are available both to the community at large (including people in the earliest stages of experiencing alcohol and other drug problems) and for family members and significant others of clients enrolled in the managed care system.

Residential Treatment

Residential treatment consists of structured, live-in programs at licensed treatment facilities for men, women, and women with children ages five and under. The treatment goal here is client stabilization. Services include individual, group, vocational, and educational counseling. Our County has dedicated funding to cover 90-day residential treatment courses for our realigned and some reentry populations.

Transitional Housing

This service is geared exclusively for those in outpatient treatment who either need a safe environment or who require temporary housing. It provides a great opportunity for clients to develop a support system while receiving outpatient services. There is also specialized housing for women in reunification. Our county has dedicated funding to cover 60-day transitional housing stays for our realigned and some reentry populations.

Special Programs

Addiction Medicine and Therapy Program

This outpatient program offers medication assistance treatment for opioid addiction. The program offers both medically supervised withdrawal and maintenance treatment for persons who are opiate-dependent. Treatment requires rehabilitation counseling and offer clients HIV counseling and testing.

Integrated Medication-Assisted Treatment (IMAT) Program

Launched in 2015, this program works closely with emergency departments and County/Community providers to coordinate outreach, assessment, prescription, and ongoing administration of medication to help adults recover from substance dependence, including alcohol dependence.

Perinatal Services

Intensive individual and group counseling is available for pregnant and parenting women. Opiate-dependent women may receive medically supervised methadone maintenance or detoxification treatment. Programs focus on women's issues, domestic violence, and parenting. Children through age three may join on-site child care.

Assisted Outpatient Treatment

In 2016, Behavioral Health and Recovery Services implemented an Assisted Outpatient Treatment program, including a full service partnership with Caminar LLC (in accordance with Laura's Law) to address members of our community who present a severe mental illness without a demonstrated ability to participate voluntarily in mental health treatment. This program has continued to reach an expanded population, facilitating entrance to mental health services.

Organized Delivery System for Drug Medi-Cal

In February 2017, Alcohol and Other Drug Services implemented with contracted local providers an organized delivery system for recovery services funded by Drug Medi-Cal. This shift in service delivery has included application of American Society of Addiction Medicine standards in defining levels of care and continually assessing client need and appropriate placement.

Whole Person Care Pilot

San Mateo County's Health System, in collaboration with existing reentry partnerships and a broad range of providers and community supports, is piloting an intensive program of case management and care coordination prioritizing the medical needs of homeless county residents, closely attending overlaps with substance recovery, mental health and other needs impacting this population.

Human Services Agency provides the following services:

Emergency Assistance: Post release temporary assistance packages are available to support individuals with basic needs such as: emergency food and clothing, transportation

support, connection to emergency housing services, hygiene kits, and other support services.

Housing: Service Connect Human Services Agency works collaboratively with the Center on Homelessness through a single point of entry system for housing. This also includes temporary housing for individuals and their families until they can make long term housing arrangements. The emergency housing consists of a motel voucher program and shelter placement (pending availability).

Case Management: Human Services Agency Social Workers provide comprehensive case management and complete a intake assessment. A case plan is created to help individuals stay focused on their goals for reentry. Case managers will coordinate services between providers and make necessary referrals to ensure needs are being met and individual goals accomplished.

Benefits: Human Services Agency provides same day service to apply for medical coverage, General Assistance, CalFresh, CAPI, and CalWORKS through coordination with the Benefit Analyst. Social Workers and the Benefit Analyst work in tandem to support individuals with completion of applications and supporting documents, enhancing their connection to services.

Employment Training Program: Human Services Agency provides subsidized job training experience in a simulated work environment. Eligible individuals can begin training immediately post incarceration and begin collecting a pay check. The Employment Training Program offers individuals the opportunity to attain a forklift and ServSafe Certification. During their time in the training program, a Vocational Rehabilitation Counselor is assigned to provide vocational support and assessment of employment skills.

Employment Workshops: Workshops are provided on a rotating basis to offer educational opportunities to individuals seeking to gain additional skills related to employment. Individuals enrolled in the Employment Training Program are paid to attend the trainings. Workshops are offered in local custody to enhance engagement and the in to out of custody continuum prior to release. Workshops are offered in both English and Spanish.

Job Development: The Job Developer works with individuals to obtain unsubsidized employment. They assist with the creation of a resume, completing job applications, job search, developing interview skills, and connecting to employers in the community. Targeted recruitments are held throughout the year with employers that are background friendly. Job coaching is available if additional support is needed after placement in unsubsidized employment.

Peer Mentors: Peer Support workers utilize “lived experience” with the justice system to provide emotional support and personal examples of how they overcame barriers to reentry. Peer Support promotes engagement, encouragement, and demonstrates that even with justice involvement and other barriers, success is possible.

Support Groups: Human Services Agency offers multiple support groups to help individuals work through barriers to reentry.

Engagement Events: Monthly engagement events are held to demonstrate pro-social positive activities with the community and life-skills training. Some of the events offered

include affordable cooking lessons, community sponsored cultural events, and a graduation celebration. The graduation event is held twice a year to celebrate those who have completed probation successfully or achieved milestones during reentry.

What challenges does your county face in meeting these program and service needs?

In FY 21-22, COVID-19 omicron strain impacted service delivery due to intermittent program closures. However, by year-end, we shifted from virtual back to in-person service delivery.

Limited housing options and high cost of living continue to be a barrier for individuals. With limited job skills and barriers such as mental health and/or substance abuse the challenge remains to secure employment that offers a livable wage to sustain housing.

What programmatic changes and/or course corrections have you made in the implementation of Public Safety Realignment that you believe other counties would find helpful?

The Sheriff's Office found that the use of technology in a custodial setting has vastly improved access to critical service providers from the community who need to meet with incarcerated persons to conduct program assessments for clients upon release from jail. In addition, the use of technology allows in-custody programs and case management to continue when COVID necessitates closure of in-person services.

Due to a shift to virtual services, there has been an enhanced focus on accessibility of technology. Human Services Agency is providing cell phones to individuals for continuity of care and services post release. In addition, doxy.me has been adopted by both Health and Human Services Agency to provide virtual face to face meetings between staff and clients. Staff have added technology discussions to intake process to equip those post incarceration for limitations and changes to service delivery due to COVID-19.

The Multi-Disciplinary Team (MDT) meetings, started in FY 17-18, continue on a bi-weekly basis. The MDTs offer a platform for complex case dialogue in a bi-weekly format to address frequent offenders and alternative intervention strategies. In addition, the MDTs leverage resources and coordinate strategies from multiple County departments to reduce recidivism.

To ensure effective collaboration of inmate case planning, the Sheriff's Office and Correctional Health continue bi-weekly Coordinated Services meetings. The meetings serve to enhance the collaboration between In-Custody Case Management services and Correctional Health when providing in-custody case planning and service delivery to inmates. In addition, the Coordinated Services meetings ensure that the inmate is being provided services and evaluated within a holistic context to enhance their success at reintegration into the community.

There has been an increased focus on collaborative efforts between County departments to streamline services offered from in custody to out of custody.

Describe a local best practice or promising program that has produced positive results. If data exists to support the results, please share.

San Mateo County continues to provide a collaborative service delivery model for AB109 clients through all 5 departments that serve the justice-involved population. Service Connect

is the out-of-custody reentry program. This is a separate office housing both the Human Services Agency and Behavioral Health and Recovery Services to provide a range of services aimed at support AB109 clients as they re-enter the community. Services include:

- Temporary emergency shelter and food
- Transportation and clothing vouchers
- Employment services – job training and placement
- Mentorship
- Case management
- Health services – screening and treatment for mental health and substance abuse, wellness checks and dental care