

## FY 2022-23 Community Corrections Partnership Survey

# San Bernardino County

### CCP Membership

<b>Tracy Reece</b> Chief Probation Officer	<b>Diana Alexander</b> Department of Social Services
<b>Anabel Romero</b> Presiding Judge or designee	<b>Dr. Georgina Yoshioka (Interim)</b> Department of Mental Health
<b>Matthew Erickson</b> County Supervisor or Chief Administrator	<b>Bradley Gates</b> Department of Employment
<b>Jason Anderson</b> District Attorney	<b>Jennifer Alsina</b> Alcohol and Substance Abuse Programs
<b>Thomas Sone</b> Public Defender	<b>Scott Wyatt</b> Head of the County Office of Education
<b>Shannon D. Dicus</b> Sheriff	<b>Owen Duckworth</b> Community-Based Organization
<b>William Green</b> Chief of Police	<b>Flerida Alarcon</b> Victims' Interests

**How often does the CCP meet?**

Semi-annually

**How often does the Executive Committee of the CCP meet?**

As needed

**Does the CCP have subcommittees or working groups**

No



## Goals, Objectives, and Outcome Measures

### FY 2021-22

<b>Goal</b>	Decrease the potential for recidivism in the Probation population by increasing the availability of quality programming by outsourcing to Community Based Organizations.
Objective	Integrate a Program Administrator into the three Day Reporting Centers to increase the amount of quality programming available.
Objective	Improve the fidelity of existing programming within the three Day Reporting Centers.
Objective	Implement the DRC Council in all three Day Reporting Centers to gain feedback from Probation clients on the quality and effectiveness of programming.
Outcome Measure	The Program Administrator will work in conjunction with Research to implement improved programming availability to address the needs of the probation clients that are pinpointed in the assessment tool.
Outcome Measure	Increase the use of the pre and post class surveys to improve the fidelity of the current and new programs in all three of the Day Reporting Centers.
Outcome Measure	Use client feedback on the effectiveness of DRC programming to make improvements to existing and future programs to lessen recidivism in the probation population.
Progress toward stated goal	<p>Since the 2021-2022 survey and CCP plan were originally submitted there have been some modifications to the aforementioned goal wherein it has transitioned into an expanded implementation target causing some change in both our objectives and outcome measures. These specifically surrounds the integration of a Program Administrator position and instead the creation of the San Bernardino County Multi-Dimensional Anti-Recidivism Partnership (MAP), a comprehensive multidimensional rehabilitative and community integration program that seeks to develop long-term, self-sustaining, social, and independent living skills among justice involved individuals through treatment, vocational training, and personal development opportunities. This will be addressed in the following sections of the survey and will be incorporated into our updated goals for 2022-2023. Despite the aforementioned, the Department has met and will continue to improve on the two additional objectives of improving the fidelity of existing programing and implementing the DRC council. While the Department has not implemented a Program Administrator, the Probation Division Directors overseeing our DRCs have continued to work in conjunction with our Research Division and Program Specialists to allow for more available quality programing. In addition, during this year, the Department was able to implement the DRC Council, which is up and running and consists of a representative focus group of probation clients who meet quarterly to provide the Department with valuable insight regarding needs and services. The purpose of this Council is to receive practical input to improve the quality of services, determine services that are not already provided that would be beneficial, and review barriers that prevent probation clients from receiving services currently being offered. Moreover, the Department has instituted both pre and post class surveys to gauge client's feedback regarding specific class in order to determine effectiveness and client satisfaction.</p>

## Goals, Objectives, and Outcome Measures

FY 2022-23

<b>Goal</b>	Continue to advance toward implementation of the San Bernardino County Multi-Dimensional Anti-Recidivism Partnership (MAP). A comprehensive multidimensional rehabilitative and community integration program that seeks to develop long-term, self-sustaining, social, and independent living skills among justice involved individuals through treatment, vocational training, and personal development opportunities.
Objective	Procure building facilities to house MAP programs in the Central San Bernardino region, West Valley region, and Desert region of the County.
Objective	Hire a Program Administrator to oversee the MAP programs.
Objective	Hire a Program Manager to liaison between Probation Department operations and the Program Administrator overseeing the MAPs.
Outcome Measure	Lease or purchase buildings for the MAP program in the San Bernardino, West Valley, and Desert areas.
Outcome Measure	Complete the RFP process and employ a full-time Program Administrator to oversee the MAP program.
Outcome Measure	Complete the hiring process and employ a full-time Program Manager to liaison between the Probation Department and the Program Administrator.
Progress toward stated goal	The Probation Department had found a building in the Central San Bernardino region, however, that fell through and the Department has had to start the search over. This has delayed progress substantially. Potential buildings in both the San Bernardino area and the Desert area are currently being toured and discussed and it is likely buildings in both areas will be secured soon. Search for a West Valley area space will begin soon after. The Probation Department currently has an individual in backgrounds for the Program Manager position. In addition, the RFP has gone out for the Program Administrator position and the Department is currently in progress with that. While progress has moved slower than the Department has preferred, it is going forward and is on track for development.

<b>Goal</b>	Continue to increase accessibility for clients to vocational/educational programs at the DRCs and through frequent collaboration with external partners, Community Based Organizations, and other qualified agencies.
Objective	Continue to expand the number of vocational/educational resources available to Probation clients.
Objective	Continue to expand the types of vocational/educational resources available to Probation clients.
Objective	Reduction in recidivism of said population through vocational/educational training as a successful integration pathway back into the community.
Outcome Measure	Show an increase in the number of vocational/educational resources available to Probation clients.
Outcome Measure	Show an increase in the number of vocational/educational resources available to Probation clients.
Outcome Measure	Show a decreased number of arrests for new offenses following successful vocational/educational training.

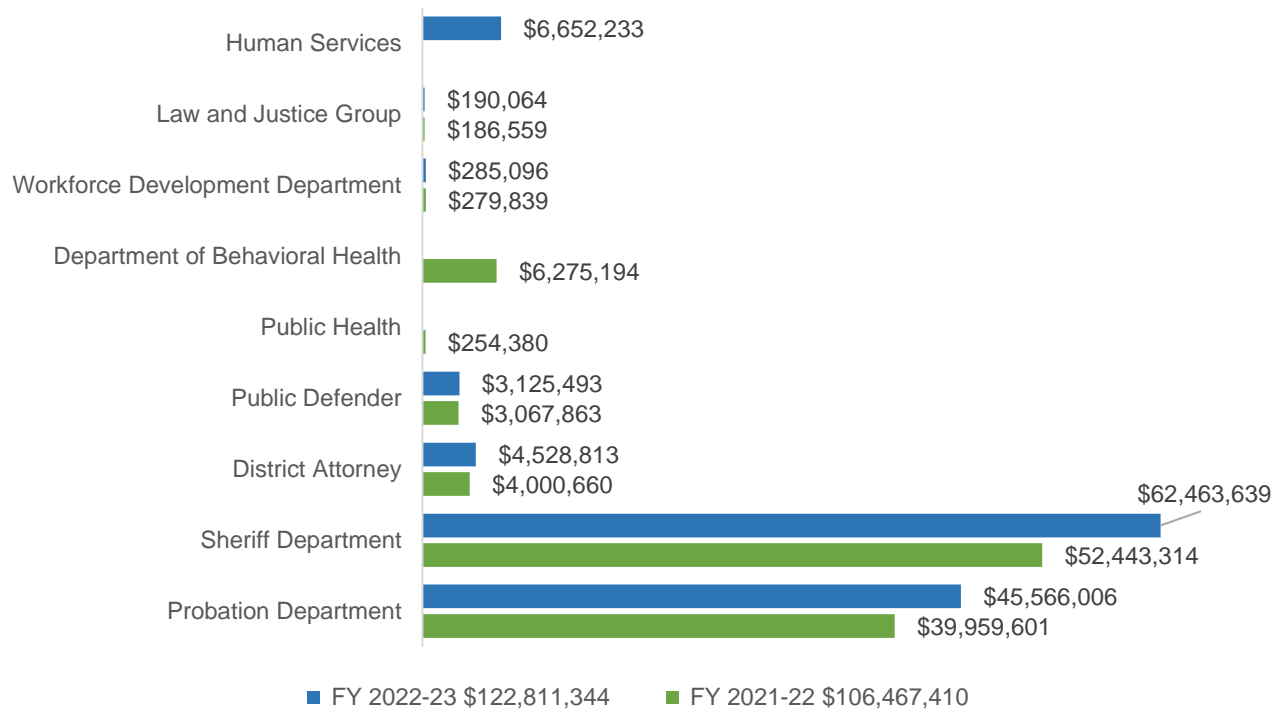
Progress Toward Stated Goal	<p>The Department has continued to add additional vocational programs and resources to its list of offerings this year and is on track to continue expanding those as we are able. We continue to work collaboratively with our community partners to offer resource fairs in all regions that are specifically focused on educational opportunities and job opportunities. We have had several clients hired for new jobs while attending these events. In addition, the Department has the following vocational contracts in place and are working on several others. For example, the San Bernardino County Community College District in the San Bernardino area offers customized training in Logistics Technology, forklift operation/certification, ASHA Certification, Industrial Maintenance, and Utility Line Clearance Certification; First Institute, located in all regions, continues to offer the Mobile Welding trailer, which provides classes and industry certification; Empowering Success Now, in the West Valley area, offers certification in clerical literacy, Microsoft skills, office specialist, financial services, Hospitality, Customer Services, Web Development, and Small Business certifications; New Horizons Career Development offers Computer Network training/certification.</p>
-----------------------------	--

<b>Goal</b>	Continue to decrease recidivism in the justice involved homeless population by building in-custody programs to help transition into community, link to housing opportunities and conduct homeless outreach events throughout the County.
Objective	Continue to help the at risk homeless community members stabilize themselves through referrals for treatment and services.
Objective	Continue to assist with housing of homeless clients in transitional or permanent living facilities as available.
Objective	Continue to help improve the safety and quality of life for those offenders who are homeless.
Outcome Measure	Show continual utilization of available referrals to community partners and services within the DRCs and other non-profit organization to provide options for homeless.
Outcome Measure	Show continual increases, as needed by the homeless population, in the ability to find transitional or permanent housing options.
Outcome Measure	Show continual growth in the ability of the County to offer services, programs, needed supplies, housing, emergency shelter, etc. to the homeless population as needed.
Progress Toward Stated Goal	<p>From October 2021 through October 2022, the Probation Department provided temporary housing to approximately 495 clients. Probation continues to increase their ability to provide housing through their providers. Continually increasing the number of homeless clients housed over the last several years (respectively - 267, 438, and 464). Probation's Homeless Outreach Unit is comprised of 10 Probation Officers. Through case management and community engagement officers provide services to their clients daily. Some of the services provided include, temporary/permanent housing, emergency shelter, alcohol and drug treatment counseling, clothing, hygiene kits, blankets, food, Specialty Court Services, and all services offered through our Probation Day Reporting Centers. They are continually engaging with community based organizations, the Courts, the County, the surrounding cities, etc.</p>

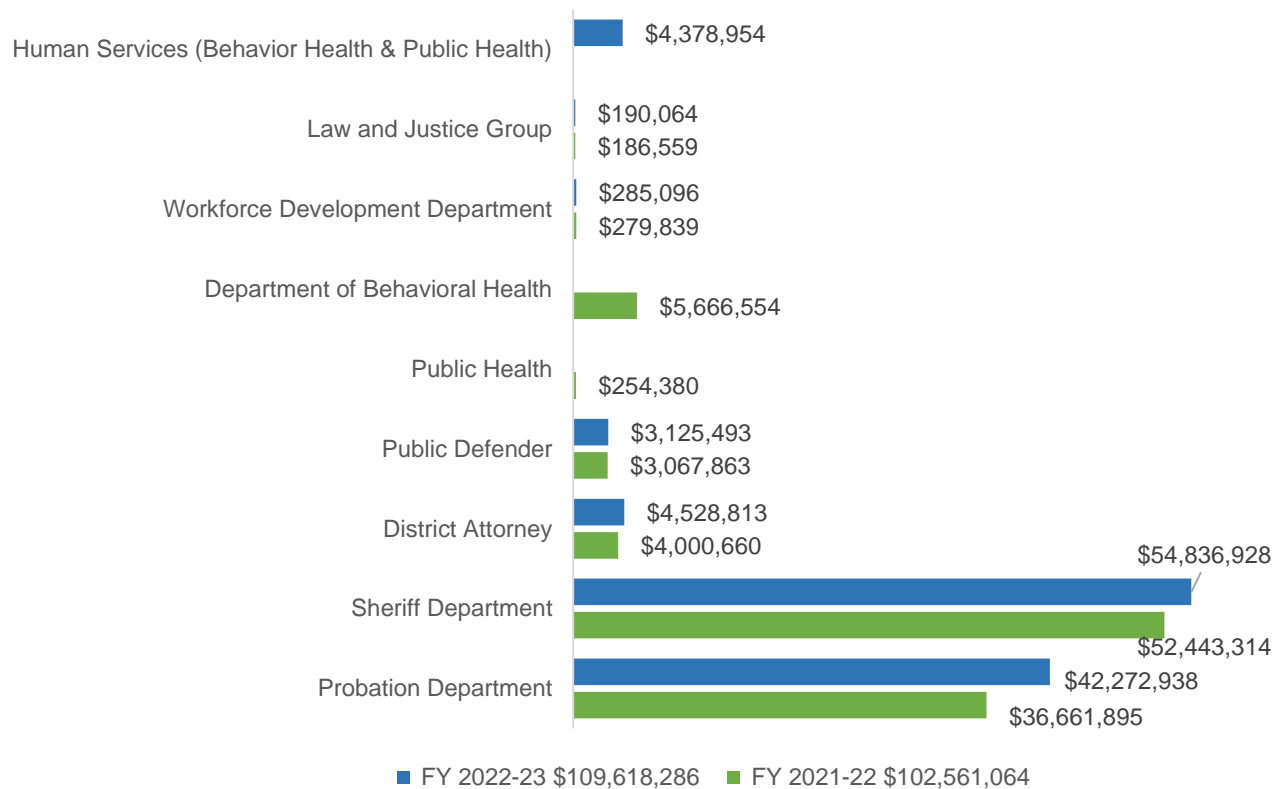
	<p>On July 3, 2021 the Sheriff's Department formed the Community Service and Reentry Division (CSRD), which looks at rehabilitation holistically, offering intensive psychotherapeutic, vocational, and self-development programming while inmates are in custody, as well as providing former inmates with continued programming and services following their return to the community.</p> <p>The CSRD's outreach operations include the Homeless Outreach Proactive Enforcement (HOPE) team the Sheriff's Transitional Assistance Reentry Team (START), which work with those experiencing homelessness or undertreated mental health and substance use disorders, whether in the community or during incarceration.</p> <p>In addition, in 2020-21 the Sheriff's department entered into a partnership with three area universities to bring Family Attachment Intervention Through Healing Solutions (FAITHS) services to the incarcerated population. The program delivers evidence based, psychotherapeutic rehabilitative programming to the justice involved population, both during incarceration and following their return to the community. In 2021-22, FAITHS staff served 441 participants.</p>
--	---

## FY 2021-2022 and FY 2022-23 Allocation Comparison

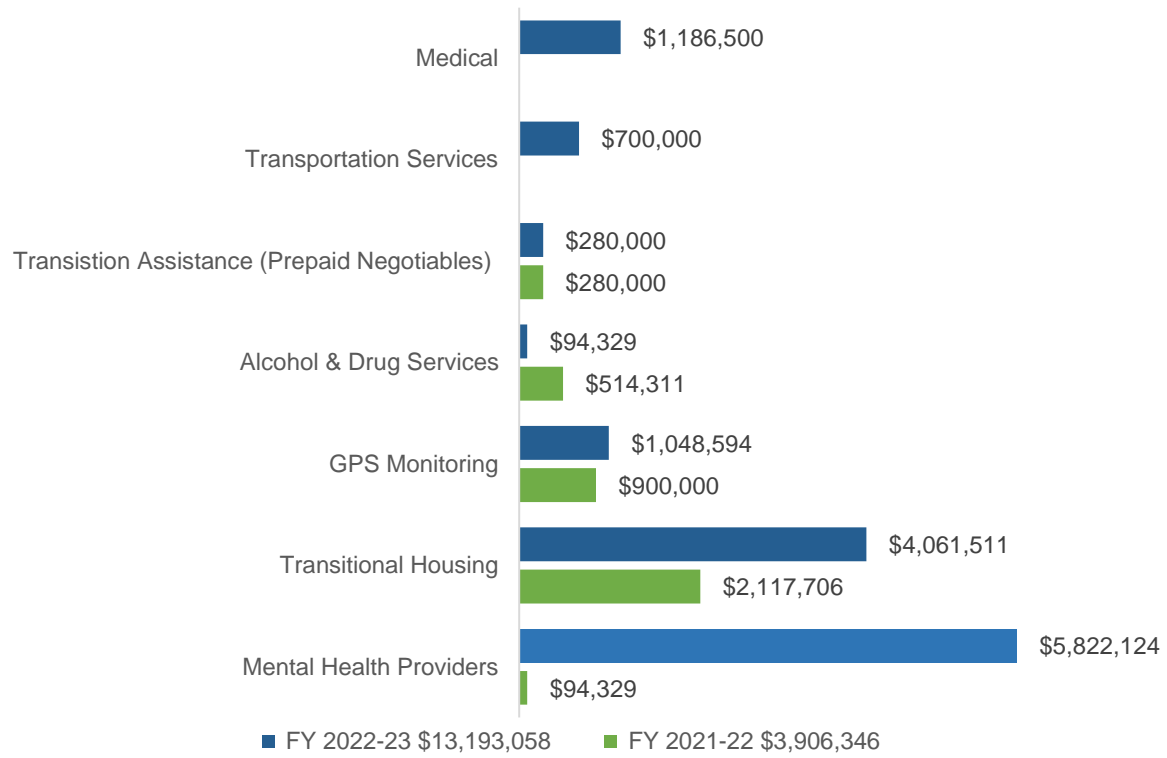
### FY 21-22 and 22-23 Allocations



### FY 21-22 and 22-23 Allocations to Public Agencies for Programs & Services



## FY 21-22 and 22-23 Allocations to Non-Public Agencies for Programs & Services



## Optional Questions

**Describe the process the CCP uses to determine potential programs and/or services for local implementation using Realignment funds?**

The CCP collaborates to provide recommendations to the County Board of Supervisors in determining funding and programming for the various components of the Annual Realignment Plan.

**Does the county evaluate the effectiveness (as defined locally) of programs and/or services funded with its Public Safety Realignment allocation?**

Yes

**If yes, how?**

Each Department would evaluate services and programs related to their specific populations through established Departmental methods. For example, the Probation Department has a Research Unit who has established data points and tracking methods to include things such as the number of referrals made and completion rates of certain programming.

**Does the county consider evaluation results when funding programs and/or services?**

Yes

**If yes, how?**

Each Department would evaluate services and programs related to their specific populations through established Departmental methods. For example, the Probation Department's Research Unit, in conjunction with the Department's Fiscal Division, determine the cost and benefits of programs and services. In addition, the CCP continues to monitor and adjust opportunities to provide the best service to all residents of San Bernardino County by working together to provide them the services and supervision most amenable to the successful reintegration into the community.

**Does the county use BSCC definitions (average daily population, conviction, length of stay, recidivism, and/or treatment program completion rates) when collecting data?**

Yes	No	
X		Average daily population
X		Conviction
X		Length of stay
X		Recidivism
X		Treatment program completion rates

**What percentage of the Public Safety Realignment allocation is used for evidence-based programming (as defined locally)?**



21% to 40%

**We would like to better understand your county's capacity to offer mental health, substance use disorder, behavioral health treatment programs, and/or other services. What type and level of services are now available?**

An example of some of community-based mental health services targeted for justice involved individuals include, but are not limited to: Clinical assessment and comprehensive recovery-oriented treatment planning for those clients who are being supervised in the community as well as pre-release planning for those that are in custody awaiting release; Case management; Day Treatment Services; Outpatient treatment and psychiatric services; Supportive housing, medical, financial and vocational assistance; Individual and group therapy; Substance and alcohol screening and education; Drug and alcohol – individual, family and group counseling; Crisis intervention. In addition, the CHOICE program offers Intensive Outpatient services at the clinic located in Colton as well as the three Day Reporting Centers which includes psychiatric and medication support. The MDD/DOORS programs is a collaboration with the Department of Behavioral Health, Courts, District Attorney's Office, and the Public Defender which is a deferment of judgment program for clients with certain mental health conditions. In addition to these targeted services, the County provides a comprehensive continuum of behavioral health services that include both outpatient and acute inpatient care. Residential and crisis management services include mobile community response teams and out-stationed triage engagement teams with some programs operating 24/7. The Probation Department also has three (3) Day Reporting Centers where offenders can report and receives services or referrals, as well as, Department of Behavioral Health staff who are stationed at these and other probation locations. San Bernardino County has a 211 phone system for all residents to call for assistance/referrals. In custody programs, through the Sheriff's Department and other partners include, but are not limited to: AA/NA meetings; Adult Basic Education (ABE) (5-Keys Charter School); Anger Management; Bakery & Pastry Arts (Co. Schools ROP); Basic Construction & OSHA Certification (NCCER/Co. Schools ROP); Cognitive Skills; Foodservice & Culinary Arts (Co. Schools ROP); Custodial Occupations (Co. Schools ROP); Living Skills; Microsoft Office Specialist Certification (Co. Schools ROP); PACC (Parent & Child Connection – reading program to maintain parent/child bond and encourage literacy); Resource Distribution; Resource Fairs; START (Sheriff's Transitional Assistance Reentry Team); TALK (Teaching & Loving Kids -guided contact visits to practice parenting skills); Trauma Recovery & Family Relations (TR&FR); TR&FR Individual Counseling (Cal State/CBU interns).

**What challenges does your county face in meeting these program and service needs?**

Geographically speaking, San Bernardino County is the largest county in the United States. As such, transportation is a continuing challenge in that clients are often unable to consistently attend programming and/or make themselves available for services. However, county and community partners do make an effort to collaborate to aid in future success of the clients by working together in situations where this presents itself. For example, the San Bernardino County Probation Department has a Transportation Unit that is able to help address transportation needs in a limited capacity. In addition, the Probation Department and the Department of Behavioral Health have collaborated to use members of DBH's transportation team to assist with transporting clients that have mental health features. In addition, the Probation Department is currently working through possible alternative

solutions for transportation for some clients with available Community Based Organizations. The Sheriff's Department's START program often provides transportation to off-site services to individuals released from custody. San Bernardino County also has a large homeless population, which can make it difficult to provide sustainable and long-lasting services to that clientele. Nevertheless, several community partners and county agencies have worked together to create more available community located resources and housing opportunities and continue to work toward expanding that success. Vocational training and sustainable employment can often be a challenging element as well. Being able to offer a variety of craft training programs that then lead to maintainable employment is often a struggle for the justice involved. For example, it can be challenging to locate employers who are willing to hire the previously incarcerated. However, CCP partners do work together to help offset the challenges. The Probation Department, along with County Human Resources and other county agencies have a memorandum of agreement for a program known as Community Employment Pathways, which aids in referrals for clients in need of temporary employment. Probation has also collaborated with Workforce Development to offer a three day Workshop surrounding employment to include applications, interview prep, and job leads search.

**What programmatic changes and/or course corrections have you made in the implementation of Public Safety Realignment that you believe other counties would find helpful?**

N/A.

**Describe a local best practice or promising program that has produced positive results. If data exists to support the results, please share.**

San Bernardino County Shelter Court: A collaboration between the Probation Department and the San Bernardino County Superior Courts wherein a temporary courtroom is set up in a local community location to allow homeless clients the ability to deal with outstanding Court concerns. During the last year, Shelter Courts were held in areas in San Bernardino, Victorville, and Redlands with a total of 566 cases heard and 174 clients seen.