

FY 2022-23 Community Corrections Partnership Survey

Riverside County

CCP Membership

Ron Miller, II Chief Probation Officer	Sayori Baldwin Department of Social Services
Honorable John M. Monterosso Presiding Judge or designee	Matthew Chang Department of Mental Health
Supervisor Jeff Hewitt County Supervisor or Chief Administrator	N/A Department of Employment
Michael Hestrin District Attorney	Matthew Chang Alcohol and Substance Abuse Programs
Steven L. Harmon Public Defender	Edwin Gomez, Ed. D. Head of the County Office of Education
Chad Bianco Sheriff	Vonya Quarles Community-Based Organization
Tony Conrad Chief of Police	Michael Hestrin Victims' Interests

How often does the CCP meet?

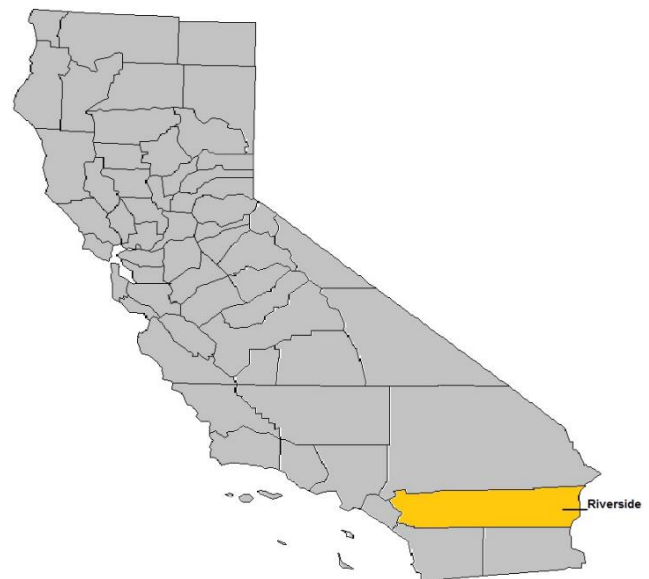
Annually

How often does the Executive Committee of the CCP meet?

The CCPEC meets approximately three times per year.

Does the CCP have subcommittees or working groups

Yes



Goals, Objectives, and Outcome Measures

FY 2021-22

Goal	Probation: Expand DRC services to accommodate a virtual platform and provide compliance with social distancing requirements.
Objective	Expand DRC services to accommodate a virtual platform.
Objective	Provide an online presence to comply with social distancing requirements.
Outcome Measure	Increase virtual and hybrid classes for all DRC clients.
Progress toward stated goal	The DRC decreased in-person services to accommodate social distancing during the pandemic and, in turn, increased virtual services to ensure clients continued to receive support in their efforts toward positive change. Electronic communication increased to encourage clients to continue compliance and monitor accountability. Community Service Assistants (CSA) delivered schoolwork for clients unable to participate in online learning. Courage to Change classes and Job Development groups began to offer virtual meeting/sessions. DRC staff assisted clients in applying for CalFresh and Medi-Cal services during their intake process. Collateral agencies also participated in the improvements by introducing Telehealth, which allows clients virtual access to Behavioral Health treatment services as well as several other new virtual classes. A partnership with Mount San Jacinto College (MSJC) was created to offer virtual sessions, with a student advisor, to answer questions and offer assistance regarding classes, programs offered, and financial aid. In collaboration with RESTOAR, the DRCs referred clients to attend monthly virtual workshops for "Court Relief for your Criminal Record" and the "Fair Chance Act." Additionally, the format of the student recognition events changed to a weeklong event which recognized students who reported to class. Students unable to attend received home visits by the DRC staff and were acknowledged with recognition certificates for their continued efforts at the DRC.

Goal	Sheriff: Expand the Supervised Electronic Confinement Program (SECP) / Expand In-Custody Rehabilitation Programming through SITE-B
Objective	Significantly increase the number of SECP participants in an effort to reduce the strain on the available bedspace.
Objective	Riverside County Sheriff's Inmate Training and Education Bureau (SITE-B) will partner with the Desert Community College District (DCCD) and Riverside County Office of Education (RCOE) to begin offering certification in a Culinary Arts Program at the John J. Benoit Detention Center (JBDC).
Objective	Provide short-term career technical education certification and skill-based training to assist with potential employment upon reentry.
Outcome Measure	Number of SECP participants increased from 150 to 525
Outcome Measure	The Culinary Arts Program opened February 4, 2022 at JBDC. During the fiscal year of 2021-22, (February - June, 2022), 10 participants successfully completed all elements of culinary requisites and received certificates of completion and 13 inmates had received their Food Handlers Card.
Outcome Measure	During the fiscal year of 2021-22, (February - June, 2022), a total of 22 incarcerated individuals participated in the training and in process for obtaining their certificate.

Progress Toward Stated Goal	<p>Since losing program cost recovery after the implementation of AB1869 on July 1, 2021, the Riverside Sheriff's Department has received a critical funding source through AB109 Realignment Funds. These efforts have increased a participant rate from approximately 150 to 525.</p> <p>The Culinary Arts Program has started and is operating successfully. From 2/4/22 through 6/30/22 (the end of the fiscal year), 22 inmates were enrolled in the program. The occupational/vocational training program is operating on a full time basis.</p>
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Goal	<p>(A) RUHS-Behavioral Health: Design Core Outcome Measures for Forensic Outpatient clinics: RUHS-BH will aim to develop core outcome measures for non-FSP forensic programs to demonstrate consumer progress (e.g., risk behaviors, behavioral health symptoms, medical, psychiatric crises and hospitalizations, legal, housing, education, employment, and coping skills.). There are currently similar outcome measures and data collection for FFSP programs.</p> <p>(B) RUHS-Correctional Health: Participate in California Advancing and Innovating Medi-Cal (CalAIM) to expand opportunities for inmates to enroll in Medi-Cal while in custody prior to release, at the time of release, and post release.</p>
Objective	<p>(A) Develop an outcomes tool and beta test tool to track progress of consumers for program implementation</p> <p>(B) Provide education about Medi-Cal enrollment</p>
Objective	(B) Provide education about Medi-Cal eligibility
Objective	(B) Provide opportunities for inmates to enroll in Medi-Cal while in custody, at the time of release, and post release
Outcome Measure	<p>(A) Tool development</p> <p>(B) Documented Medi-Cal education for enrollment and eligibility in the patient's health record</p>
Outcome Measure	<p>(A) Beta Testing for 90 days & Revisions based on feedback</p> <p>(B) Documented access to DPSS Enrollment Specialists</p>
Outcome Measure	<p>(A) Form Development in Electronic Medical Records (ELMR)</p> <p>(B) Documented completed Medi-Cal enrollment</p>
Progress Toward Stated Goal	<p>(A) The outcome tool was designed, beta tested for 90 days, modified based on beta testing feedback and learnings, and outcome tool was renamed to "Individualized Care & Needs Assessment" (I-CAN). The form was recently approved for electronic form development and is in process. Electronic form built in ELMR, our electronic record system, is expected to be complete by January 2023. The goal of designing an outcome tool was fully completed.</p> <p>(B) Correctional Healthcare Services (CHS) staff determines patient insurance status for all new arrestees at the time of booking and documents education regarding Medi-Cal eligibility and opportunities for enrollment in the patient's</p>

	<p>electronic health record. CHS staff encourage enrollment and provide an educational flyer that is language specific. Additional advertisement flyers on Medi-Cal enrollment are posted along with an educational video playing in all housing areas. Inmates have unlimited access to a free "800" phone number specifically dedicated to the Riverside Department of Social Services (DPSS) Enrollment Specialists that are able to determine eligibility and complete the enrollment forms over the phone remotely. This allows for free unlimited inmate access while in custody to enroll in Medi-Cal. Additional education is provided to all inmates upon release from custody with another DPSS dedicated 800 phone number at the time of release or post release enrollment.</p>
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Goals, Objectives, and Outcome Measures

FY 2022-23

Goal	Probation: Continue to expand DRC programs and services that explore and promote client engagement with pro-social activities and workshops to address their interests and needs
Objective	Expand DRC programs and services
Objective	Maximize treatment and intervention opportunities to a wider probation population
Outcome Measure	Number of clients attending the DRC
Outcome Measure	Number of new programs at the DRC
Progress toward stated goal	<p>On April 21, 2022, the DRC hosted a virtual resource fair. The resource fair introduced clients to community resources which included employment, education, legal services, and housing. Eleven community programs presented during the virtual fair.</p> <p>The DRC in Riverside added additional Behavioral Health programming to meet client needs, which included Recovery through Art, Whole Health Action Management (WHAM), Socialization, Planning for Success, Conflict Resolution, and Teen Parenting. These classes taught clients to use different artistic mediums to express their emotions; the importance of nutrition, exercise, and self-care; building healthy relationships; self-determination and self-direction for recovery, and parenting teens. To increase client engagement, the following pro-social activities were planned for clients attending the DRC such as an ice cream social and a painting workshop.</p>

Goal	<p>Sheriff: Continue to expand the Supervised Electronic Confinement Program (SECP)</p> <p>Reinstate contracted beds for Fire Camp Programs</p> <p>Expand occupational/vocational skills training to offer Barista training to incarcerated individuals. SITE-B will also offer Forklift training as a job skill to those participating in the Occupational Technology training program.</p>
Objective	Due to the State of California reducing COVID-19 restrictions, the courts have begun to process the backlog of criminal cases. As a result, Riverside County

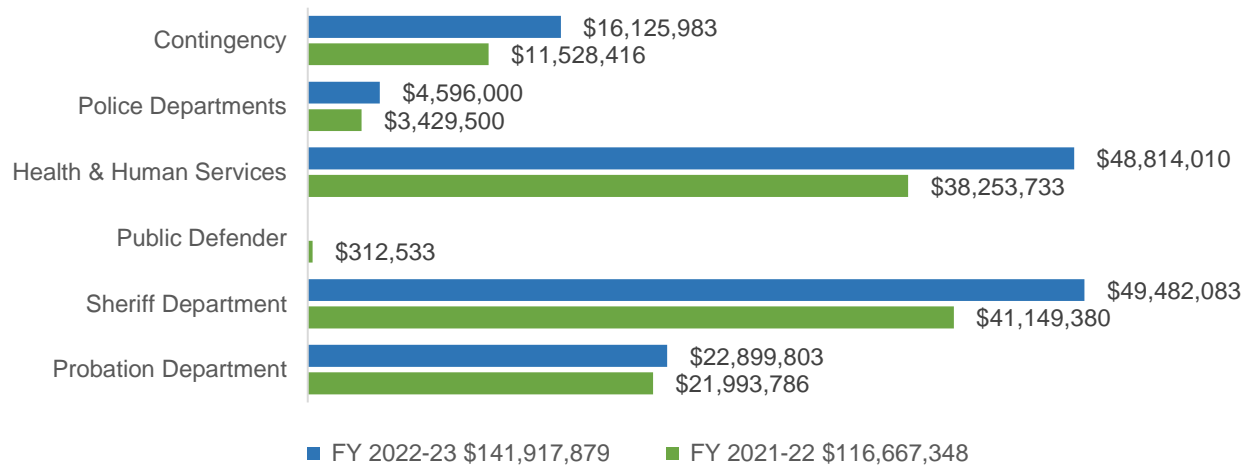
	Sheriff's Dept., through SECP, will look to increase the number of participants in an effort to reduce increased strain on available bedspace within all jail facilities.
Objective	Renew contract for Fire Camp Program participants with CDCR and CalFire to reestablish alternative sentencing options for headcount purposes.
Objective	Provide short-term vocational/career technical education and skill-based training to assist with potential employment upon reentry.
Outcome Measure	Number of participants who successfully complete sentence on SECP program
Outcome Measure	Number of participants who successfully complete time in Fire Camp Program
Outcome Measure	Number of participants who successfully complete training programs
Progress Toward Stated Goal	<p>After losing program cost recovery due to enactment of AB1869, the Riverside Sheriff's Department has received a critical funding source through AB109 Realignment Funds. Utilizing these funds, SECP saw an increase in participants from 150 to 525.</p> <p>The Riverside County Sheriff's Department is currently drafting and reviewing a contract with CDCR regarding roles, responsibilities, and funding requirements for Fire Camp.</p> <p>The Occupational Technology training program is participating in the renovation of a classroom designated for the Barista training program. Over 100 competencies have been taught during the construction process. The Barista training program has obtained the permit from Riverside County Department of Environmental Health to operate.</p>

Goal	<p>(A) RUHS-Behavioral Health: Expansion of Justice Outreach Teams in San Jacinto and Indio: RUHS-BH aims to expand the Justice Outreach Teams (JOT), which are field-based screening and referral teams, which help with linkage to New Life programs. Presently, JOT has (2) teams located in Riverside that provide countywide services. The goal for FY 22/23 is to expand (2) additional JOT teams for San Jacinto and Indio.</p> <p>(B) RUHS- Correctional Health: Coordinate with Multi-County partners for High Intensity Drug Trafficking Area (HIDTA) for multifaceted response to the National increase in opioid drug abuse and overdose.</p>
Objective	<p>(A) Expand JOT program to Mid-County</p> <p>(B) Collect and share data regarding opioid drug abuse and overdose with multiple Counties in CA within the HIDTA designated region.</p>
Objective	<p>(A) Expand JOT program to Desert Region</p> <p>(B) HIDTA shared Multi-County and Riverside County partner coordinated efforts including opioid drug abuse and overdose education to staff and patients, Medication Assisted Treatment (MAT) program, Naloxone availability and distribution, etc.</p>

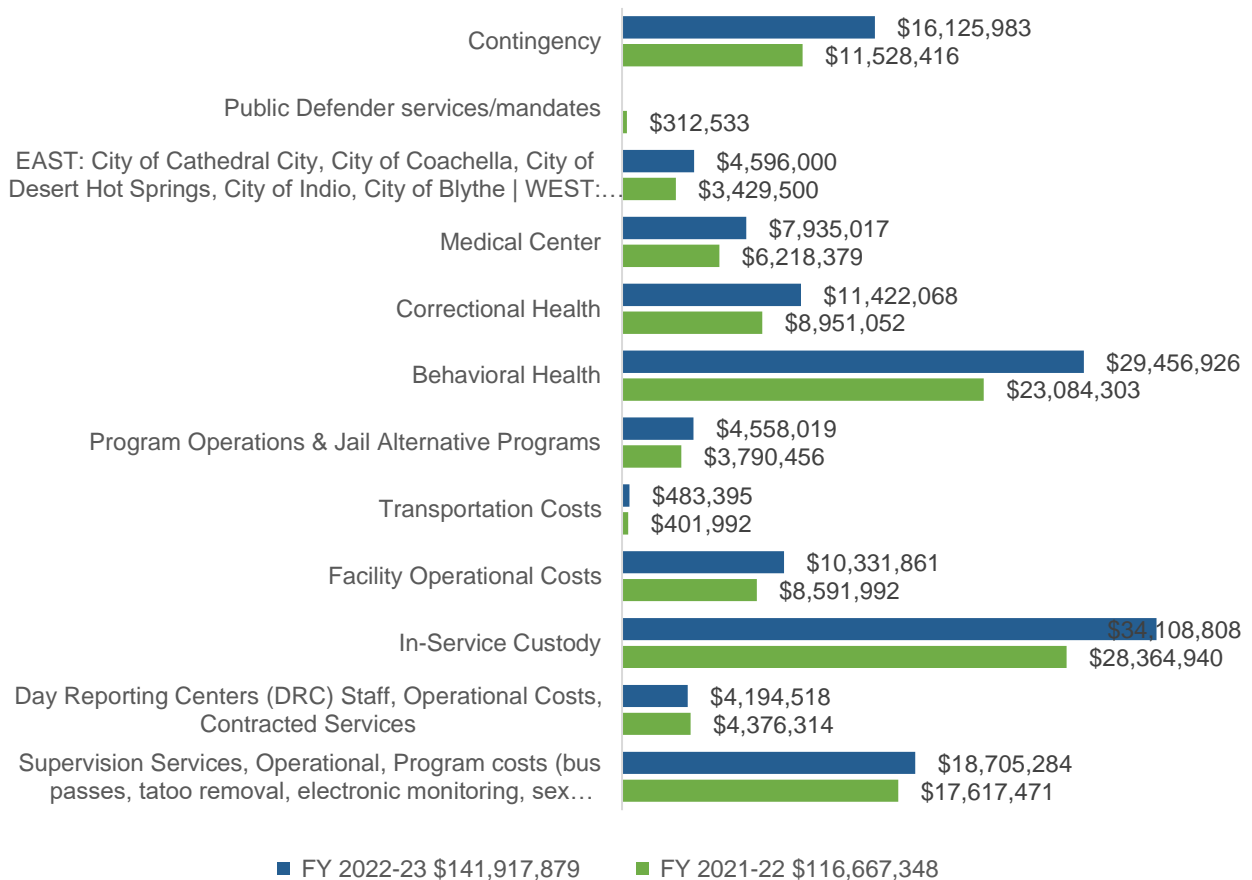
	<p>(A) Incorporate new BHS IV position to help supervise and support new teams in addition to existing Supervising BHS.</p> <p>(B) Documented education and treatment in patient's electronic health record.</p>
Outcome Measure	<p>(A) 2 new teams (BHS III and Peer Support) in San Jacinto</p> <p>(B) Data collection and comparison for Multi-County and National statistics on opioid drug abuse and overdose.</p>
Outcome Measure	<p>(A) 2 new teams (BHS III and Peer Support) in Indio</p>
Progress Toward Stated Goal	<p>(A) The 4 new teams have been approved, PCNs approved to hire, and 2 staff have been hired for Indio JOT. In process of hiring the remaining positions both in Indio and San Jacinto.</p> <p>(B) Have been collecting and sharing Riverside data on drug abuse and overdose with LA, Orange, San Bernardino, and San Diego Counties. Have completed Healthcare and Sheriff's Dept. staff education. Have flyers, video, and in-person inmate education to every facility with plans to repeat the in-person education at least quarterly. Have a MAT program with plans for expansion. Naloxone training and nasal form distribution for all Healthcare and Sheriff's Dept. staff access as part of first responders in all housing areas. Plan to continue communicating locally and Nationally for best practices ongoing.</p>

FY 2021-2022 and FY 2022-23 Allocation Comparison

FY 21-22 and 22-23 Allocations



FY 21-22 and 22-23 Allocations to Public Agencies for Programs & Services



FY 21-22 and 22-23 Allocations to Non-Public Agencies for Programs & Services

None

Optional Questions

Describe the process the CCP uses to determine potential programs and/or services for local implementation using Realignment funds?

Probation- When gaps in programs or services are identified, agency representatives convene meetings to determine a viable response plan. Developed plans are vetted by member agencies and then are formally submitted for review by the CCPEC. At this point, funds may be allocated or the agency involved may agree to the proposal, absorbing associated costs. The CCPEC members are updated on the progress or status of the new programs as applicable.

Sheriff- Declined to Respond - N/A

Behavioral Health - Declined to respond- more appropriate to be completed by CCPEC leadership.

Does the county evaluate the effectiveness (as defined locally) of programs and/or services funded with its Public Safety Realignment allocation?

Yes

If yes, how?

Probation - The Riverside County Probation Department coordinates the Annual Realignment Plan (ARP) every year for the evaluation of programs and services and is primarily done through systems of regular statistical reports or audits consisting of relevant data elements focusing on program participation and/or completion and defined program goals.

Sheriff- Quarterly meetings.

Behavioral Health - Review of goal and attainment of goals as specified in COR Annual Public Safety Realignment Plan. In addition, County of Riverside has contracted with an independent evaluation company, EVALCORP, to provide comprehensive evaluation consulting services, including an audit of local Realignment programs/services and impacts on clients/offenders.

Does the county consider evaluation results when funding programs and/or services?

Yes

If yes, how?

Probation - Overall, in Riverside County, the effectiveness of programs is continually evaluated by each of the departments providing the services. All services involve regular reporting of defined data elements with month-to-month and year-to-year comparisons. Any potential increases or decreases to a program or service budget include an assessment of program efficiency and effectiveness.

Additionally, the Community Corrections Partnership Executive Committee (CCPEC) annually reviews each agency's budget request and approves such request based on the availability of funding. During the annual budget presentations each agency is asked to present a description of their programs, their respective costs, and relevant statistics, which are reviewed by the CCPEC for efficacy. The CCPEC requires each agency to provide a quarterly financial report that includes a budget update and a summary of activities performed during the reporting period.

Sheriff- Declined to Respond - N/A

Behavioral Health- Declined to respond- more appropriate to be completed by CCPEC leadership. Also for Questions 18-19 below.

Does the county use BSCC definitions (average daily population, conviction, length of stay, recidivism, and/or treatment program completion rates) when collecting data?

Yes	No	
X		Average daily population
X		Conviction
X		Length of stay
X		Recidivism
X		Treatment program completion rates

What percentage of the Public Safety Realignment allocation is used for evidence-based programming (as defined locally)?

61% to 80%

We would like to better understand your county's capacity to offer mental health, substance use disorder, behavioral health treatment programs, and/or other services. What type and level of services are now available?

Probation - While Probation Officers do not provide mental health services directly, RUHS-BH is able to provide mental health services through the continued collaboration within Probation's DRC facilities.

According to the Annual Realignment Plan (ARP) FY 21/22, RUHS-BH has provided the following Realignment services during FY 21/22 to AB109 offenders, including those incarcerated in the county's five detention facilities:

- Mental health and substance use disorder screenings
- Crisis management and triage
- Adult full assessments
- Development of an individualized client care plan
- Individual therapy
- Case management
- Family therapy
- Group therapy
- Substance use treatment groups

- Mental health groups
- Educational groups
- Recreational therapy
- Psychotropic medication management
- Urinalysis testing (UA drug testing)
- Withdrawal management
- Substance Use Disorder (SUD) Recovery Services
- SUD Residential Services
- Recovery Residences (Sober Living)
- Medication Assisted Treatment (MAT) Services
- Comprehensive discharge planning including recovery services
- Coordination of prison releases with the Probation Department for PRCS offenders
- Emergency and Transitional housing
- Transportation

Behavioral Health Screenings for mental health and substance use are conducted at Probation sites, Behavioral Health (BH) outpatient clinics, and detention facilities to identify the AB 109 offenders' needs and determine the course of treatment and linkage to services. Behavioral Health screenings consist of questions related to mental health, substance use, housing, legal history, and treatment history. The BH screening form generates a referral based on the consumer's response to determine if there are any safety risks, if a risk assessment is necessary, and the acuity level which will dictate the level of care and referral. The BH screening form also determines if a substance use referral is necessary which would lead to a Substance Use Disorder screening to determine the level of care needed for substance use treatment.

Behavioral health staff are dispatched to detention facilities to provide collaborative jail in-reach. Jail in-reach involves an AB 109 case manager, Justice Outreach Team (JOT) staff that consist of a drug and alcohol counselor and peer support specialist, detention staff, and inmates with open BH cases who are approaching discharge. BH staff provide inmates with New Life services available and provides collaborative linkage and referral as needed to Day Reporting Centers (DRCs), New Life AB 109 outpatient behavioral health clinics or Forensic Full Service Partnerships (FFSPs).

Adult full assessments are completed on all AB 109 offenders entering treatment with RUHS-BH. This assessment includes a thorough assessment of mental health and substance use treatment needs and identifies problem areas, medical necessity, treatment goals, and interventions to improve identified impairments. Re-assessments are completed annually.

Client care plans establish treatment focus by identifying treatment goals and interventions to be utilized. Goals are required to be specific, measurable, attainable, realistic and time bound. Goals may include improvements in mental health, substance use, educational, occupational, housing, relationships, etc.

Individual therapy, family therapy, group therapy, and BH groups (mental health and substance use) are offered at our New Life clinics, DRCs, and FFSP. In addition, educational groups are offered to AB109 consumers which include:

- Courage to Change (facilitated by DRC Probation)
- Substance Use Education (New Direction)
- Release and Re-integration (New Direction)

- Criminal and Addictive Thinking (New Direction)
- Anger Management (SAMSHA)
- Wellness Recovery Action Plan (WRAP)
- Wellness and Empowerment in Life and Living (WELL)
- Facing Up (empowerment to 'face' life circumstances previously avoided)
- Triple P Parenting Classes

Comprehensive discharge planning is essential to continuity of care and the client's treatment success and maintenance. Discharge planning includes, when applicable, substance use recovery services which are used when the client is no longer requiring primary treatment and is ready for discharge. Recovery services occur in a variety of settings such as outpatient aftercare, relapse/recovery groups, 12-step and self-help groups as well as sober living housing.

Riverside University Health System- Behavioral Health collaborates with Enhanced Care Management (ECM) nurses, (formerly known as Whole Person Care), to provide screenings at probation sites to identify the physical needs and behavioral health needs of consumers. ECM is state funded program designed to identify newly released probationer needs and provide linkages to services.

We have established Medication Assisted Treatment (MAT) Services in the detention centers for those who need medication to assist with recovery from drug addiction. Also, to assist with referrals from jail and prisons, we established a SUD referral system where referrals for MAT services are provided to RUHS-BH's CARES Line to streamline referrals.

When appropriate, clients are linked to RUHS-BH's psychiatrist for assessment and medication management. AB 109 staff work very closely with the psychiatrist to collaborate management of psychotropic medications and keep psychiatrists informed of outcomes including improvements or side effects.

Sheriff- The Sheriff's Department SITE-B continues to offer the Audio Book Children's stories (ABCs) Project which provides family reunification services to qualifying inmates. After cooperation is granted by the child's care provider during the incarceration period, the inmate may record an audio-book for their child(ren), which is sent home and serves as a tool for the child to remain connected to the parent during the period of separation.

SITE-B is continuing the Reentry Services Enhancing Transition (ReSET) Project, which focuses on individualized transitional and reentry planning, using assessment tools, like the Offender Reintegration Scale (ORS) published by JIST, Inc., and motivational interviewing techniques, to identify their clients' reentry main needs and concerns. In addition, the ORS can be used as both a pre-release and post-release measure. It is an instrument that measures potential barriers to re-entry success for offenders in five major categories: Basic Needs, Job Search, Family Concerns, Life Skills, and Career Development. Services, workshops and referrals are offered to each inmate participant based on the cooperative plan put together by staff and the inmate.

Behavioral Health - offers mental health, substance use disorder treatment including varying outpatient treatment levels, residential, sobering center, and recovery services, as well as additional behavioral treatment programs such as intensive outpatient services via Full Service Partnerships which include intensive case management to help with housing, support and linkage to social security and disability benefits, and other quality of life goals.

In addition, we provide behavioral health services to those in-custody, at Day Reporting Centers upon release, and outpatient forensic clinics tailored to population. Further, inpatient psychiatric hospitalization, urgent mental health care centers, crisis residential facilities and AB109 Emergency Housing is provided.

What challenges does your county face in meeting these program and service needs?

Probation- Riverside County, along with other counties across the nation, is experiencing a larger than normal vacancy rate due to high attrition. The attrition rate over the last two years was exacerbated by many factors, including but not limited to, the economy, the pandemic, and competition for labor with other workforces. More than ever, Riverside County employees are expected to continue delivering exceptional services despite less than ideal staffing levels. Increased attention to the labor shortage issue, including new and innovative ideas aimed towards recruitment and retention have been implemented countywide to help address the issue.

Sheriff- As the COVID-19 protocols begin to subside, our programs are slowly being reintroduced but it has been slow going.

Reduced staffing levels continue to create challenges due to attrition, extended FMLA, and reassignment to other vital positions.

Behavioral Health - Challenges includes no-show rates and compliance with treatment of offenders. Namely, those who are discharged from prison often do not show up for their 1st schedule appointments with Behavioral Health and are difficult to locate once discharged from prison.

What programmatic changes and/or course corrections have you made in the implementation of Public Safety Realignment that you believe other counties would find helpful?

Probation - In Riverside County, the CCP's collaboration continues to strengthen, expand, and produce successful results. The collaboration amongst the county agencies allows for all to share ideas, provide feedback regarding pros and cons of processes; thus, allowing for modifications. This has been particularly evident during sub-work group and other interagency meetings, as well as projects targeting common barriers to success such as transportation, housing, and healthcare access needs, medication continuation and compliance, in-custody to community transitional services, employment, and education. Throughout the years, each agency has recognized that criminal justice partner collaboration is essential for cohesiveness in the planning and tackling of these challenges.

Sheriff- Declined to Respond - N/A

Behavioral Health - Declined to respond- more appropriate to be completed by CCPEC leadership.

Describe a local best practice or promising program that has produced positive results. If data exists to support the results, please share.

Probation - As with the past years, DRCs continue to be a valuable approach where Probation staff are co-located with behavioral health staff. Clients who receive services

offered at the DRCs have expressed the services offered are highly useful and valuable. More importantly, the positive impacts from participating in the services include assistance with re-entry into the community and prevention of re-incarceration. Clients indicated perhaps the most valuable service offered is the strong support system, assistance with satisfying basic needs (i.e., housing), assistance with changing their mindset, and the combination of the client's willingness and mindset to change.

Some of the DRC statistics for 21/22 fiscal year are:

- The DRCs Serviced 1,072 clients
- There were 638 overall positive program completions. Of those, 127 clients were discharged as they achieved full-time employment.
- 349 clients enrolled in education services, resulting in 32 graduating with their high school diploma or General Educational Development (GED).
- 55 clients completed a Career Technical Education program which included OSHA 10, OSHA 30, Logistics, Microsoft Office, Southwest Airlines certification, and Food Handlers cards.
- Regarding employment services, the DRC contracted with Goodwill (providing services to Riverside and Temecula) and Desert Best Friend's Closet (providing services to Indio). Goodwill's employment services are an open-ended, six-week (minimum) employment program. Desert Best Friend's Closet offers a four-day workshop. Both offer case management and employment retention services, as well as direct employment placement.
- 33 clients completed Goodwill employment services with an additional 19 who did not complete due to obtaining employment. It should be noted, Goodwill did not have a representative for six months due to the COVID-19 pandemic.
- 26 clients completed Desert Best Friend's Closet employment services and an additional six who did not complete due to obtaining employment.
- 459 clients received services through DPSS, including enrollment in the CalFresh and Medi-Cal programs.

Courage to Change (C2C) Interactive Journaling System statistics for 21/22 fiscal year are:

- All three DRCs facilitated a total of 672 topic journal C2C class groups.
- 334 clients, out of 375 enrolled, completed the introductory journal, Getting Started, which is an 89% success rate.
- Of the 263 clients enrolled in a topic journal, 29% successfully completed.

On April 21, 2022, the DRC in Riverside hosted a virtual resource fair. The resource fair introduced clients to community resources which included employment, education, legal services, and housing. Eleven community programs presented during the virtual fair.

Sheriff- Declined to Respond - N/A

RUHS-BH - Housing first model. We have learned that by addressing housing first, it allows buy-in for consumers to seek additional behavioral services once their housing crisis is addressed. Also, by helping consumers get re-connected to medi-cal and established benefits such as CalFRESH/cash-aid it helps address basic needs in addition to mental health and substance use disorder needs.